



# Survey Findings: Assessment of Regional Health System Capacity for Public Health Emergency Response

## Final Report

**January 2005**

## ~~Contents~~

<b><u>I. Introduction.....</u></b>	<b><u>5</u></b>
<b><u>II. Hospital Surge Capacity.....</u></b>	<b><u>10</u></b>
<b><u>III. Early Detection Capacity.....</u></b>	<b><u>18</u></b>
<b><u>IV. Isolation and Referral.....</u></b>	<b><u>24</u></b>
<b><u>V. Pharmacy.....</u></b>	<b><u>27</u></b>
<b><u>VI. Training.....</u></b>	<b><u>40</u></b>
<b><u>VII. Strategic National Stockpile.....</u></b>	<b><u>46</u></b>
<b><u>VIII. Decontamination Equipment.....</u></b>	<b><u>52</u></b>
<b><u>IX. Trauma and Burn Care.....</u></b>	<b><u>54</u></b>
<b><u>X. Behavioral Health and Substance Abuse.....</u></b>	<b><u>59</u></b>
<b><u>XI. Communication Equipment.....</u></b>	<b><u>61</u></b>
<b><u>XII. Mutual Aid Plan for EMS.....</u></b>	<b><u>71</u></b>
<b><u>XIII. Existing Plan Components.....</u></b>	<b><u>74</u></b>
<b><u>Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004.....</u></b>	<b><u>80</u></b>

## ~~Tables~~

<b>Table i. Total Numbers Asked to Participate, Maine, 2004.....</b>	<b>7</b>
<b>Table ii. Final Count of Agencies, Maine, 2004.....</b>	<b>8</b>
<b>Table iii. Number of Agency Surveys Received, Maine, 2004.....</b>	<b>8</b>
<b>Table iv. Response Rate, Maine, 2004.....</b>	<b>9</b>
<b>Table v. Paper vs. On-line, Maine, 2004.....</b>	<b>9</b>
<b>Table 1. Full-time Equivalent Staff, Maine, 2004.....</b>	<b>10</b>
<b>Table 2. Total Number of Beds, Maine, 2004.....</b>	<b>10</b>
<b>Table 3. Adult Critical Care, Maine, 2004.....</b>	<b>11</b>
<b>Table 4. Pediatric Critical Care, Maine, 2004.....</b>	<b>11</b>
<b>Table 5. Adult Medical Surgical Care, Maine, 2004.....</b>	<b>11</b>
<b>Table 6. Pediatric Medical Surgical, Maine, 2004.....</b>	<b>11</b>
<b>Table 7. Emergency Department, Maine, 2004.....</b>	<b>12</b>
<b>Table 8. Surge Capacity (10 Patient Surge), Maine, 2004 .....</b>	<b>13</b>
<b>Table 9. Surge Capacity (50 Patient Surge), Maine, 2004*.....</b>	<b>14</b>
<b>Table 9a. Surge Capacity (50 Patient Surge), Hospital Staff Only, Maine, 2004*.....</b>	<b>15</b>
<b>Table 10. Surge Capacity (100 Patient Surge), Maine, 2004.....</b>	<b>16</b>
<b>Table 11. Health Agencies Mutual Aid Agreements, Maine, 2004.....</b>	<b>17</b>
<b>Table 12. Enter into Mutual Aid Agreements, Maine, 2004.....</b>	<b>17</b>
<b>Table 13. Routine Reporting Responsibility, Maine, 2004.....</b>	<b>18</b>
<b>Table 14. Infection Control Position, Maine, 2004.....</b>	<b>18</b>
<b>Table 15. Reporting Notifiable Conditions, Maine, 2004.....</b>	<b>19</b>
<b>Table 16. Frequency of Reporting Notifiable Conditions, Maine, 2004 .....</b>	<b>19</b>
<b>Table 17. Data Reviewed for Notifiable Conditions, Maine, 2004.....</b>	<b>19</b>
<b>Table 18. Technology for Routine Infectious Disease Surveillance, Maine, 2004.....</b>	<b>20</b>
<b>Table 19. Information on Emerging Infectious Disease Issues, Maine, 2004.....</b>	<b>20</b>
<b>Table 20. Data Management for Reportables, Maine, 2004.....</b>	<b>20</b>
<b>Table 21. Data Management for Clusters, Maine, 2004.....</b>	<b>21</b>
<b>Table 22. Data Management for Syndromes, Maine, 2004.....</b>	<b>21</b>

<b>Table 23. Barriers for Routine Reportables, Maine, 2004.....</b>	<b>21</b>
<b>Table 24. Barriers for Syndromic, Maine, 2004.....</b>	<b>22</b>
<b>Table 25. Barriers for Clusters, Maine, 2004.....</b>	<b>22</b>
<b>Table 26. Syndromic or Other Enhanced Surveillance, Maine, 2004.....</b>	<b>22</b>
<b>Table 27. Syndromic or Other Enhanced Surveillance Accomplished, Maine, 2004.....</b>	<b>23</b>
<b>Table 28. Capacity for Isolation by Region, Maine, 2004.....</b>	<b>24</b>
<b>Table 28A. Capacity for Isolation by Hospital, Maine, 2004.....</b>	<b>25</b>
<b>Table 29. Portable Machinery for Negative Pressure, Maine, 2004.....</b>	<b>26</b>
<b>Table 30. Plans for Alternate Care, Maine, 2004.....</b>	<b>26</b>
<b>Table 31. Ability to Isolate, Maine, 2004.....</b>	<b>26</b>
<b>Table 32. Augmentation of Supplies, Maine, 2004.....</b>	<b>27</b>
<b>Table 33. Methods for Managing Pharmacy Inventory, Maine, 2004.....</b>	<b>31</b>
<b>Table 34. Pharmaceutical Vendors, Maine, 2004.....</b>	<b>35</b>
<b>Table 35. Vendor's Capacity, Maine, 2004.....</b>	<b>39</b>
<b>Table 36. Drug Administering Equipment, Maine, 2004.....</b>	<b>39</b>
<b>Table 37. Professional Staff Training, Maine, 2004.....</b>	<b>40</b>
<b>Table 38. Training Topics, Maine, 2004.....</b>	<b>42</b>
<b>Table 39. Training Modes Offered, Maine, 2004.....</b>	<b>45</b>
<b>Table 40. Barriers to Receive Emergency Preparedness Training, Maine, 2004.....</b>	<b>45</b>
<b>Table 41. Storage Space – Secured – Climate Controlled, Maine, 2004 .....</b>	<b>46</b>
<b>Table 42. Storage Space – Secured – Non-climate Controlled, Maine, 2004 .....</b>	<b>47</b>
<b>Table 43. Storage Space – Unsecured – Climate Controlled, Maine, 2004 .....</b>	<b>49</b>
<b>Table 44. Storage Space – Unsecured – Non-climate Controlled, Maine, 2004.....</b>	<b>50</b>
<b>Table 45. Fixed Decontamination Capability, Maine, 2004.....</b>	<b>52</b>
<b>Table 46. Patient Capability for Fixed Decontamination, Maine, 2004 .....</b>	<b>53</b>
<b>Table 47. Fixed Decontamination – Stretchers, Maine, 2004.....</b>	<b>53</b>
<b>Table 48. Written Policy for Triage and Treatment Sorted by Region, Maine, 2004.....</b>	<b>54</b>
<b>Table 48A. Written Policy for Triage and Treatment Sorted by Respondent Category, Maine, 2004.....</b>	<b>54</b>
<b>Table 49. Trauma Patient Memorandum of Agreement, Maine, 2004.....</b>	<b>54</b>
<b>Table 50. Acutely Injured Patients, Maine, 2004.....</b>	<b>55</b>
<b>Table 51. Mobilization of Professional Staff, Maine, 2004.....</b>	<b>55</b>
<b>Table 52. Treatment Rooms, Maine, 2004.....</b>	<b>55</b>
<b>Table 53. Critically Injured Patients, Maine, 2004.....</b>	<b>56</b>
<b>Table 54. ICU Equipped for Critically Injured Patients, Maine, 2004.....</b>	<b>56</b>
<b>Table 55. Blood Bank, Maine, 2004.....</b>	<b>56</b>
<b>Table 56. Surgical Specialists Availability, Maine, 2004.....</b>	<b>56</b>
<b>Table 57. Written Protocols for Injury Types, Maine, 2004.....</b>	<b>57</b>
<b>Table 58. Acutely Injured Patients by Departments, Maine, 2004.....</b>	<b>57</b>
<b>Table 59. Written Agreements for Transfer of Injured Patients, Maine, 2004.....</b>	<b>57</b>
<b>Table 60. Bypass Protocol for Emergency Department, Maine, 2004.....</b>	<b>57</b>
<b>Table 61. Hospital Helipad, Maine, 2004.....</b>	<b>57</b>
<b>Table 62. Human Remains Capacity, Maine, 2004 .....</b>	<b>58</b>
<b>Table 63. Trained Staff for Outreach Crisis Counseling, Maine, 2004.....</b>	<b>59</b>
<b>Table 64. Trained Staff Count for Outreach Crisis Counseling, Maine, 2004.....</b>	<b>59</b>
<b>Table 65. Written Plan for Emotional and Mental Health Needs, Maine, 2004.....</b>	<b>59</b>
<b>Table 66. Written Agreement with other Agencies for Crisis Counseling, Maine, 2004.....</b>	<b>60</b>
<b>Table 67. Written Plan for Substance Abuse Treatment Services, Maine, 2004.....</b>	<b>60</b>
<b>Table 68. Mental Health/Substance Abuse Memorandum of Agreement, Maine, 2004.....</b>	<b>60</b>

Table 69. Computer Count, Maine, 2004.....	61
Table 70. Internet Access Type, Maine, 2004.....	61
Table 71. Internet Access, Maine, 2004.....	61
Table 72. Bandwidth Connection, Maine, 2004.....	62
Table 73. Internet Browser Type, Maine, 2004.....	62
Table 74. Communication Technology Type Sorted by Region, Maine, 2004.....	63
Table 74A. Communication Technology Types by Respondent Category, Maine, 2004.....	64
Table 75. Communication Technology Count, Hospitals & Psychiatric Hospitals, Maine, 2004 .....	65
Table 75A. Communication Technology Count by Respondent Category, Maine, 2004.....	66
Table 76. Written Plans for Special Populations Sorted by Region, Maine, 2004.....	68
Table 76A. Written Plans for Special Populations Sorted by Respondent Category, Maine, 2004.....	69
Table 77. Written Policy for Large Volume of Calls Sorted by Region, Maine, 2004.....	70
Table 77A. Written Policy for Large Volume of Calls Sorted by Respondent Category, Maine, 2004.....	70
Table 78. Transporting Ambulances, Maine, 2004.....	71
Table 79. Primary Ambulance Service, Maine, 2004.....	71
Table 80. Dedicated Ambulances, Maine, 2004.....	71
Table 81. Additional Ambulances, Maine, 2004.....	71
Table 82. Ambulance - Additional Capacity, Maine, 2004.....	72
Table 83. Ambulance Stockpile of Medical Supplies, Maine, 2004.....	72
Table 84. Ambulance Stockpile Count, Maine, 2004.....	72
Table 85. Dispatch Communication, Maine, 2004.....	72
Table 86. EMS Mutual Aid Agreements, Maine, 2004.....	73
Table 87. Written Plans and Procedures Sorted by Region, Maine, 2004.....	74
Table 87A. Written Plans and Procedures Sorted by Respondent Category, Maine, 2004.....	74
Table 88. Written Plans and Procedures to Respond to Deaths, Maine, 2004.....	75
Table 89. Defined Roles Sorted by Region, Maine, 2004.....	75
Table 89A. Defined Roles Sorted by Respondent Category, Maine, 2004 .....	76
Table 90. Frequency of Exercises and Drills Sorted by Region, Maine, 2004.....	77
Table 90A. Frequency of Exercises and Drills Sorted by Respondent Categories, Maine, 2004 .....	77
Table 91. Contact Information Sorted by Region, Maine, 2004.....	78
Table 91A. Contact Information Sorted by Respondent Categories, Maine, 2004.....	78
Table 92. Written Agreement to Participate in Regional Disaster Plan Sorted by Region, Maine, 2004.....	79
Table 92A. Written Agreement to Participate in Regional Disaster Plan Sorted by Respondent Category, Maine, 2004.....	79
Table 93. Mortician Mutual Aid Agreements, Maine, 2004.....	79

## ~~Figures~~

<a href="#"><u>Figure 1. Map of Regional Resource Centers, Maine, 2004.....</u></a>	<a href="#"><u>5</u></a>
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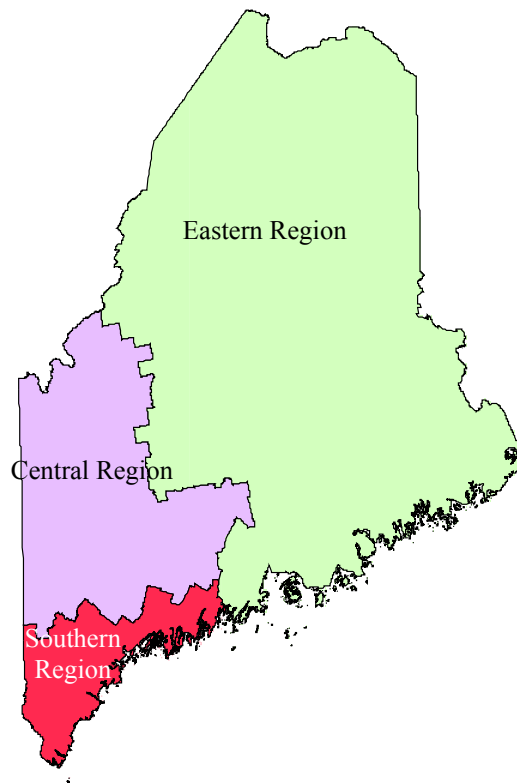
## I. Introduction

The Office of Public Health Emergency Preparedness (OPHEP) contracted with the Maine trauma centers to create three Regional Resource Centers for Public Health Emergency Preparedness. The core purpose of the Regional Resource Centers is to develop comprehensive, coordinated plans for health systems response within their regions to bioterrorism and other public health emergencies. The assessment process comprised of a standardized web-based survey tool provided by OPHEP to identify regional health system needs and planning gaps related to:

- Hospital bed capacity for both adults and children (routine and critical care)
- Capacity for isolation and referral of patients with communicable infections
- Appropriate staffing to manage the short-or long-term surge of patients
- Appropriate staffing needed for functions related to the Strategic National Stockpile and the Maine Pharmaceutical Cache
- Decontamination and personal protective equipment
- Capacity for trauma and burn care
- Capacity for behavioral health and substance abuse care
- Redundant communications infrastructure (radio network)

Population almost equally divides the three Regional Resource Centers (Central – 344,718; Eastern – 438,761; Southern - 493,499). However, each region varies geographically. In addition, the Southern and Central Regional Resource Centers have eleven and nine hospitals respectively, compared to twenty-one hospitals in the Eastern Regional Resource Center. The boundaries of the Emergency Medical Services Hospital Service Areas determined the Regional Resource Center borders. The three Regional Resource Center regions are displayed in the following map:

**Figure 1. Map of Regional Resource Centers, Maine, 2004**



In February of 2004, members of the Statewide Regional Resource Center Coordinating Committee formed a subcommittee to develop a standardized web-based survey instrument. Survey subcommittee members comprised of the following agencies: OPHEP, Maine Emergency Management Agency, Emergency Medical Services (EMS), Behavioral and Developmental Services and the three Regional Resource Centers.

OPHEP contracted Science Applications International Corporation to host the web-based survey because they already possessed a large warehouse of health systems questions. The survey subcommittee initially selected 400 survey questions. The committee eventually selected a total of 308 questions. The following health organizations were represented in the survey:

- Ambulatory Care/Rural Health Centers (AC)
- Ambulatory Surgical Centers (ASC)
- College Health Centers (COL)
- Community Mental Health Agencies (CMHA)
- Emergency Medical Services (EMS)
- Federally Qualified Health Centers (FQHC)
- Home Health Agencies (HHA)
- Hospitals (HOS)
- Long Term Care Centers (LTC)
- Morticians (MOR)
- Psychiatric Hospitals (PH)
- Retail Pharmacies (RP)
- School Nurses (SCH\_RN)
- Substance Abuse Treatment Agencies (SATA)
- Veterinarians (VET)

School Superintendents and Principals were asked school emergency questions supplied by the Maine Department of Education. Responses were provided to the Maine Department of Education and are not presented in this report.

Questions were sorted by agencies and specified roles within agencies. The Statewide Regional Resource Centers Coordinating Committee reviewed sample surveys. Revised question were loaded on the website and volunteers from various health agencies were identified and asked to pilot the survey. The volunteers tested the systems overall functionality and provided text edits to clarify questions.

In May, an invitation to participate in the **Survey for Regional Health System Emergency Response Planning** was sent to 1,521 health agencies in Maine. The mailing, from Bureau of Health Director Dr. Dora Anne Mills, included a registration form with instructions to return by FAX. The registration process included agency contact information and electronic or paper survey preferences. Electronic survey participants were provided user names and passwords. Paper survey participants received FAXED surveys to complete. The website was activated on June 14, 2004. The database tracked registrants and in-progress or completed surveys. OPHEP staff entered paper survey responses manually. The total number of health agencies originally identified is shown in the following table:

**Table i. Total Numbers Asked to Participate, Maine, 2004**

<b>Number of Agencies Asked to Participate</b>	<b>Total Numbers</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Numbers asked to participate</b>	<b>1,521</b>	<b>357</b>	<b>610</b>	<b>554</b>
<b>Ambulatory Care/Rural Health Centers</b>	<b>307</b>	<b>59</b>	<b>105</b>	<b>143</b>
<b>Ambulatory Surgical Centers</b>	<b>18</b>	<b>4</b>	<b>5</b>	<b>9</b>
<b>College Health Centers</b>	<b>16</b>	<b>5</b>	<b>6</b>	<b>5</b>
<b>Community Mental Health Agencies</b>	<b>154</b>	<b>44</b>	<b>51</b>	<b>59</b>
<b>EMS</b>	<b>263</b>	<b>59</b>	<b>124</b>	<b>80</b>
<b>Federally Qualified Health Center</b>	<b>27</b>	<b>9</b>	<b>15</b>	<b>3</b>
<b>Home Health Agencies</b>	<b>29</b>	<b>5</b>	<b>15</b>	<b>9</b>
<b>Hospitals</b>	<b>37</b>	<b>8</b>	<b>19</b>	<b>10</b>
<b>Long Term Care Centers</b>	<b>112</b>	<b>26</b>	<b>51</b>	<b>35</b>
<b>Morticians</b>	<b>88</b>	<b>23</b>	<b>37</b>	<b>28</b>
<b>Psychiatric Hospitals</b>	<b>4</b>	<b>1</b>	<b>2</b>	<b>1</b>
<b>Retail Pharmacies</b>	<b>251</b>	<b>60</b>	<b>99</b>	<b>92</b>
<b>School Nurses*</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Substance Abuse Treatment Agency</b>	<b>111</b>	<b>27</b>	<b>48</b>	<b>36</b>
<b>Veterinarians</b>	<b>104</b>	<b>27</b>	<b>33</b>	<b>44</b>

\*Responses were provided to the Maine Department of Education and are not presented in this report.

A small number of agencies either declined to participate or were no longer in business and were deleted from the database. Agencies identified as part of a larger organization were omitted, as the central office would capture responses. A total of 300 initially identified agencies were deleted from the system. The following table represents the total number of health agencies asked to participate in the survey:

**Table ii. Final Count of Agencies, Maine, 2004**

<b>Final Count of Agencies</b>	<b>Total Numbers</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total</b>	<b>1,321</b>	<b>297</b>	<b>545</b>	<b>479</b>
<b>Ambulatory Care/Rural Health Centers</b>	<b>285</b>	<b>51</b>	<b>101</b>	<b>133</b>
<b>Ambulatory Surgical Centers</b>	<b>18</b>	<b>4</b>	<b>5</b>	<b>9</b>
<b>College Health Centers</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>5</b>
<b>Community Mental Health Agencies</b>	<b>150</b>	<b>44</b>	<b>50</b>	<b>56</b>
<b>EMS</b>	<b>258</b>	<b>57</b>	<b>123</b>	<b>78</b>
<b>Federally Qualified Health Center</b>	<b>19</b>	<b>4</b>	<b>12</b>	<b>3</b>
<b>Home Health Agencies</b>	<b>31</b>	<b>5</b>	<b>15</b>	<b>11</b>
<b>Hospitals</b>	<b>37</b>	<b>8</b>	<b>19</b>	<b>10</b>
<b>Long Term Care Centers</b>	<b>114</b>	<b>26</b>	<b>54</b>	<b>34</b>
<b>Morticians</b>	<b>86</b>	<b>22</b>	<b>36</b>	<b>28</b>
<b>Psychiatric Hospitals</b>	<b>4</b>	<b>1</b>	<b>2</b>	<b>1</b>
<b>Retail Pharmacies</b>	<b>108</b>	<b>23</b>	<b>47</b>	<b>38</b>
<b>School Nurses*</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Substance Abuse Treatment Agency</b>	<b>99</b>	<b>21</b>	<b>45</b>	<b>33</b>
<b>Veterinarians</b>	<b>97</b>	<b>26</b>	<b>31</b>	<b>40</b>

\*Responses were provided to the Maine Department of Education and are not presented in this report.

The survey officially closed on July 15, 2004, however surveys were accepted through August 31, 2004. The total number of surveys received is as follows:

**Table iii. Number of Agency Surveys Received, Maine, 2004**

<b>Number Agency Surveys Received</b>	<b>Total Numbers</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Number Agency Surveys Received</b>	<b>398</b>	<b>104</b>	<b>165</b>	<b>129</b>
<b>Ambulatory Care/Rural Health Centers</b>	<b>81</b>	<b>20</b>	<b>34</b>	<b>27</b>
<b>Ambulatory Surgical Centers</b>	<b>6</b>	<b>1</b>	<b>0</b>	<b>5</b>
<b>College Health Centers</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>4</b>
<b>Community Mental Health Agencies</b>	<b>24</b>	<b>8</b>	<b>8</b>	<b>8</b>
<b>EMS</b>	<b>73</b>	<b>20</b>	<b>32</b>	<b>21</b>
<b>Federally Qualified Health Center</b>	<b>11</b>	<b>3</b>	<b>7</b>	<b>1</b>
<b>Home Health Agencies</b>	<b>12</b>	<b>2</b>	<b>6</b>	<b>4</b>
<b>Hospitals</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>Long Term Care Centers</b>	<b>53</b>	<b>16</b>	<b>23</b>	<b>14</b>
<b>Morticians</b>	<b>21</b>	<b>5</b>	<b>12</b>	<b>4</b>
<b>Psychiatric Hospitals</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Retail Pharmacies</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>6</b>
<b>School Nurses</b>	<b>19</b>	<b>6</b>	<b>8</b>	<b>5</b>
<b>Substance Abuse Treatment Agency</b>	<b>11</b>	<b>3</b>	<b>4</b>	<b>4</b>
<b>Veterinarians</b>	<b>35</b>	<b>9</b>	<b>10</b>	<b>16</b>



The following table represents the agency response rate. Agency participation rates ranged from 7% to 100%.

**Table iv. Response Rate, Maine, 2004**

<b>Response Rate</b>	<b>Total Response Rate</b>	<b>Central RRC Response Rate</b>	<b>Eastern RRC Response Rate</b>	<b>Southern RRC Response Rate</b>
<b>Agency Responses Rate</b>	<b>30.1</b>	<b>35.0</b>	<b>30.3</b>	<b>26.9</b>
<b>Ambulatory Care/Rural Health Centers</b>	<b>28.4</b>	<b>39.2</b>	<b>33.7</b>	<b>20.3</b>
<b>Ambulatory Surgical Centers</b>	<b>33.3</b>	<b>25.0</b>	<b>0.0</b>	<b>55.6</b>
<b>College Health Centers</b>	<b>33.3</b>	<b>20.0</b>	<b>0.0</b>	<b>80.0</b>
<b>Community Mental Health Agencies</b>	<b>16.0</b>	<b>18.2</b>	<b>16.0</b>	<b>14.3</b>
<b>EMS</b>	<b>28.3</b>	<b>35.1</b>	<b>26.0</b>	<b>26.9</b>
<b>Federally Qualified Health Center</b>	<b>57.9</b>	<b>75.0</b>	<b>58.3</b>	<b>33.3</b>
<b>Home Health Agencies</b>	<b>38.7</b>	<b>40.0</b>	<b>40.0</b>	<b>36.4</b>
<b>Hospitals</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Long Term Care Centers</b>	<b>46.5</b>	<b>61.5</b>	<b>42.6</b>	<b>41.2</b>
<b>Morticians</b>	<b>24.4</b>	<b>22.7</b>	<b>33.3</b>	<b>14.3</b>
<b>Psychiatric Hospitals</b>	<b>75.0</b>	<b>100.0</b>	<b>50.0</b>	<b>100.0</b>
<b>Retail Pharmacies</b>	<b>7.4</b>	<b>4.3</b>	<b>2.1</b>	<b>15.8</b>
<b>School Nurses*</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Substance Abuse Treatment Agency</b>	<b>12.1</b>	<b>14.3</b>	<b>8.9</b>	<b>15.2</b>
<b>Veterinarians</b>	<b>36.1</b>	<b>34.6</b>	<b>32.3</b>	<b>40.0</b>

\*Responses were provided to the Maine Department of Education and are not presented in this report.

The following table represents the paper and electronic survey participation both by raw number and percentage. Nearly two-thirds of those agencies participating in the survey submitted a paper survey while just over one-third opted to do the survey on-line.

**Table v. Paper vs. On-line, Maine, 2004**

<b>Paper vs. On-Line</b>	<b>Total Numbers</b>	<b>Paper Surveys</b>	<b>% Paper</b>	<b>On-Line Surveys</b>	<b>% On-line</b>
<b>Number Agency Surveys Received</b>	<b>398</b>	<b>258</b>	<b>65%</b>	<b>140</b>	<b>35%</b>
<b>Ambulatory Care/Rural Health Centers/College Health Centers/FQHC</b>	<b>97</b>	<b>73</b>	<b>75%</b>	<b>24</b>	<b>25%</b>
<b>Ambulatory Surgical Centers</b>	<b>6</b>	<b>4</b>	<b>67%</b>	<b>2</b>	<b>33%</b>
<b>Community Mental Health Agencies</b>	<b>24</b>	<b>16</b>	<b>67%</b>	<b>8</b>	<b>33%</b>
<b>EMS</b>	<b>73</b>	<b>41</b>	<b>56%</b>	<b>32</b>	<b>44%</b>
<b>Home Health Agencies</b>	<b>12</b>	<b>7</b>	<b>58%</b>	<b>5</b>	<b>42%</b>
<b>Hospitals</b>	<b>36</b>	<b>18</b>	<b>50%</b>	<b>18</b>	<b>50%</b>
<b>Long Term Care Center</b>	<b>53</b>	<b>40</b>	<b>75%</b>	<b>13</b>	<b>25%</b>
<b>Mortician</b>	<b>21</b>	<b>11</b>	<b>52%</b>	<b>10</b>	<b>48%</b>
<b>Psychiatric Facilities</b>	<b>3</b>	<b>2</b>	<b>67%</b>	<b>1</b>	<b>33%</b>
<b>Retail Pharmacies</b>	<b>8</b>	<b>4</b>	<b>50%</b>	<b>4</b>	<b>50%</b>
<b>School Nurses</b>	<b>18</b>	<b>2</b>	<b>11%</b>	<b>16</b>	<b>89%</b>
<b>Substance Abuse Treatment Agency</b>	<b>12</b>	<b>7</b>	<b>58%</b>	<b>5</b>	<b>42%</b>
<b>Veterinarians</b>	<b>35</b>	<b>33</b>	<b>94%</b>	<b>2</b>	<b>6%</b>

Survey data captured in the following 93 tables is displayed by agency groups both statewide and by Regional Resource Center regions. Responding agencies are noted below the tables. Certain questions allowed text responses and are included in the tables. The tables reflect the data received from June 14<sup>th</sup> through August 31, 2004. Not all questions were answered by the agencies, resulting in incomplete data in some areas. Incomplete data is noted with dashes. NorDx Laboratories, providing services for health care facilities in Maine, participated in the survey as well, filling out the survey for Hospitals. NorDx's data is included when applicable and noted when included in the tables.

## II. Hospital Surge Capacity

Hospital personnel and bed surge capacity data are reflected in Tables 1-12. Full-time staffing by agency role and specialty bed availability is provided. Also, a measure of surge by number of days an agency could sustain before exceeding their resources and the existence of Mutual Aid Agreements.

**Table 1. Full-time Equivalent Staff, Maine, 2004**

What is the number of full-time equivalents (FTEs) for regular staff for the following?

<b>FTE Regular Staff</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region*</b>
<b>Total Agency Surveys Received</b>	<b>307</b>	<b>78</b>	<b>125</b>	<b>104</b>
<b>Registered Nurses</b>	<b>6,676</b>	1,484	2,696	2,496
<b>Paramedics</b>	<b>141</b>	58	82	1
<b>CNAs/Medical Technicians</b>	<b>3,637</b>	1,099	1,274	1,264
<b>Medical Staff</b>	<b>3,107</b>	373	963	1,771
<b>Licensed Pharmacists</b>	<b>191</b>	25	66	100
<b>Medical Imaging Staff</b>	<b>816</b>	230	309	277
<b>Licensed Morticians</b>	<b>41</b>	7	23	11
<b>Licensed Veterinarians</b>	<b>95</b>	25	23	47
<b>Pharmacy Technicians</b>	<b>32</b>	2	4	26
<b>Veterinarian Technicians</b>	<b>110</b>	28	26	56
<b>Licensed Mental Health Staff</b>	<b>451</b>	223	117	111
<b>Laboratory Staff</b>	<b>1,413</b>	249	495	669
<b>Other Employees</b>	<b>57</b>	15	34	8

Question L102

Total of 307 agency responses (excluding EMS and School Nurses). \*Includes data from NorDx Laboratories.

**Table 2. Total Number of Beds, Maine, 2004**

What is the total number of the following for your institution?

<b>Total Number of Beds</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>189</b>	<b>49</b>	<b>84</b>	<b>56</b>
<b>Average Daily Census</b>	<b>5,884</b>	2,004	1,980	1,900
<b>Licensed Beds</b>	<b>7,960</b>	2,746	2,728	2,486
<b>Staffed Beds</b>	<b>6,737</b>	2,474	2,161	2,102
<b>Trauma Beds</b>	<b>61</b>	19	35	7
<b>Emergency Room Beds</b>	<b>260</b>	69	126	65
<b>Emergency Room Stretchers</b>	<b>327</b>	106	149	72
<b>Operating Rooms</b>	<b>139</b>	34	56	49
<b>Pre-op Beds</b>	<b>256</b>	63	126	67
<b>Recovery Beds</b>	<b>175</b>	37	69	69

Question L111

Total of 189 agency surveys asked of Ambulatory Centers/Rural Health Centers, College Health Centers, Federally Qualified Health Centers, Hospitals, Long Term Care Centers and Psychiatric Hospitals.

**Table 3. Adult Critical Care, Maine, 2004**

What is the total number of the following for your institution?

<b>Adult Critical Care</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>39</b>	<b>9</b>	<b>20</b>	<b>10</b>
<b>Licensed ACC Beds</b>	<b>115</b>	20	69	26
<b>Staffed ACC Beds</b>	<b>246</b>	68	93	85
<b>Average Daily ACC Beds</b>	<b>256</b>	57	129	70
<b>HEPA filtered negative pressure beds/rooms</b>	<b>33</b>	13	4	16
<b>Other negative pressure beds/rooms</b>	<b>16</b>	1	7	8

Question L112

Total 39 agency surveys asked of Hospitals and Psychiatric Hospitals.

**Table 4. Pediatric Critical Care, Maine, 2004**

What is the total number of the following for your institution?

<b>Pediatric Critical Care</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>39</b>	<b>9</b>	<b>20</b>	<b>10</b>
<b>Licensed PCC Beds</b>	<b>50</b>	17	8	25
<b>Staffed PCC Beds</b>	<b>42</b>	15	6	21
<b>Average Daily PCC Beds</b>	<b>55</b>	1	3	51
<b>HEPA filtered negative pressure beds/rooms</b>	<b>8</b>	1	2	5
<b>Other negative pressure beds/rooms</b>	<b>5</b>	0	0	5

Question L113

Total of 39 agency surveys asked of Hospitals and Psychiatric Hospitals.

**Table 5. Adult Medical Surgical Care, Maine, 2004**

What is the total number of the following for your institution?

<b>Adult Medical Surgical Care</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>39</b>	<b>9</b>	<b>20</b>	<b>10</b>
<b>Licensed AMS Beds</b>	<b>1,728</b>	401	666	661
<b>Staffed AMS Beds</b>	<b>1,408</b>	350	571	487
<b>Average Daily AMS Beds</b>	<b>989</b>	166	391	432
<b>HEPA filtered negative pressure beds/rooms</b>	<b>30</b>	10	13	7
<b>Other negative pressure beds/rooms</b>	<b>21</b>	3	8	10

Question L114

Total of 39 agency surveys asked of Hospitals and Psychiatric Hospitals.

**Table 6. Pediatric Medical Surgical, Maine, 2004**

What is the total number of the following for your institution?

<b>Pediatric Medical Surgical</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>39</b>	<b>9</b>	<b>20</b>	<b>10</b>
<b>Licensed PMS Beds</b>	<b>190</b>	68	62	60
<b>Staffed PMS Beds</b>	<b>123</b>	31	49	43
<b>Average Daily PMS Beds</b>	<b>57</b>	6	13	38
<b>HEPA filtered negative pressure beds/rooms</b>	<b>10</b>	4	3	3
<b>Other negative pressure beds/rooms</b>	<b>9</b>	0	3	6

Question L115

Total of 39 agency surveys asked of Hospitals and Psychiatric Hospitals.

**Table 7. Emergency Department, Maine, 2004**

What is the total number of the following for your institution?

<b>Emergency Department</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>39</b>	<b>9</b>	<b>20</b>	<b>10</b>
<b>Licensed ED Beds</b>	<b>266</b>	54	127	85
<b>Staffed ED Beds</b>	<b>311</b>	70	145	96
<b>Average Daily ED Beds</b>	<b>1,393</b>	370	501	522
<b>HEPA filtered negative pressure beds/rooms</b>	<b>22</b>	6	7	9
<b>Other negative pressure beds/rooms</b>	<b>6</b>	2	2	2

Question L116

Total of 39 agency surveys asked of Hospitals and Psychiatric Hospitals.

**Table 8. Surge Capacity (10 Patient Surge), Maine, 2004**

How long in days before your agency would need the additional resources following an additional patient load above average census - **10 patients**.

**NOTE:** Numbers reflect the number of agencies that checked the answer shown at the left.

<b>10 Patient Surge Capacity</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>236</b>	<b>62</b>	<b>102</b>	<b>72</b>
<b>Staff</b>				
---1 day or less	85	27	34	24
---2-7 days	37	10	16	11
---8-14 days	11	1	7	3
---15 days or more	20	6	9	5
<b>Equipment</b>				
---1 day or less	88	31	29	28
---2-7 days	33	4	22	7
---8-14 days	4	0	3	1
---15 days or more	18	4	9	5
<b>Supplies</b>				
---1 day or less	76	22	26	28
---2-7 days	53	15	28	10
---8-14 days	8	2	4	2
---15 days or more	11	3	6	2
<b>Laundry</b>				
---1 day or less	36	8	18	10
---2-7 days	26	12	10	4
---8-14 days	5	0	4	1
---15 days or more	11	2	6	3
<b>Water</b>				
---1 day or less	44	14	19	11
---2-7 days	13	5	5	3
---8-14 days	3	0	3	0
---15 days or more	12	1	8	3
<b>Medication</b>				
---1 day or less	45	14	19	12
---2-7 days	25	6	15	4
---8-14 days	1	0	1	0
---15 days or more	7	1	4	2
<b>Garbage disposal</b>				
---1 day or less	37	11	18	8
---2-7 days	27	8	11	8
---8-14 days	2	0	2	0
---15 days or more	10	1	7	2
<b>Food</b>				
---1 day	25	7	9	9
---2-7 days	40	12	20	8
---8-14 days	4	1	3	0
---15 days or more	8	2	4	2

Question L119

Total of 236 agency surveys asked of Ambulatory Care/Rural Health Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care Centers, Psychiatric Hospitals, and Substance Abuse Treatment Agencies.

**Table 9. Surge Capacity (50 Patient Surge), Maine, 2004\***

How long in days before your agency would need the additional resources following an additional patient load above average census - **50 patients**.

**NOTE:** Numbers reflect the number of agencies that checked the answer shown at the left.

<b>50 Patient Surge Capacity</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Survey Received</b>	<b>236</b>	<b>62</b>	<b>102</b>	<b>72</b>
<b>Staff</b>				
---1 day or less	91	30	34	27
---2-7 days	21	4	11	6
---8-14 days	9	2	6	1
---15 days or more	6	1	5	0
<b>Equipment</b>				
---1 day or less	92	32	36	24
---2-7 days	19	2	11	6
---8-14 days	4	0	2	2
---15 days or more	7	2	5	0
<b>Supplies</b>				
---1 day or less	90	30	34	26
---2-7 days	28	6	15	7
---8-14 days	4	0	4	0
---15 days or more	2	1	1	0

Question L120

\*Data was amended after talking with St. Mary's Medical Center and Southern Maine Medical Center.

Total of 236 agency surveys asked of Ambulatory Care/Rural Health Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care Centers, Psychiatric Hospitals, and Substance Abuse Treatment Agencies.

<b>50 Patient Surge Capacity</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>92</b>	<b>25</b>	<b>43</b>	<b>24</b>
<b>Laundry</b>				
---1 day or less	47	12	26	9
---2-7 days	14	5	5	4
---8-14 days	1	0	0	1
---15 days or more	2	0	1	1
<b>Water</b>				
---1 day or less	43	10	22	11
---2-7 days	8	3	4	1
---8-14 days	1	0	1	0
---15 days or more	6	1	3	2
<b>Medication</b>				
---1 day or less	50	15	22	13
---2-7 days	12	1	9	2
---8-14 days	0	0	0	0
---15 days or more	0	0	0	0
<b>Garbage disposal</b>				
---1 day or less	38	8	21	9
---2-7 days	23	8	10	5
---8-14 days	0	0	0	0
---15 days or more	2	0	1	1
<b>Food</b>				
---1 day or less	38	9	19	10
---2-7 days	21	6	12	3
---8-14 days	0	0	0	0
---15 days or more	2	1	0	1

Question L120

Total of 92 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.

**Table 9a. Surge Capacity (50 Patient Surge), Hospital Staff Only, Maine, 2004\***

How long in days before your agency would need the additional resources following an additional patient load above average census - **50 patients**

50 Patient Surge-Hospital Staff Only	Staff
<b>Central Region</b>	
Bridgton Hospital	1
Central Maine MC	1
Franklin Memorial Hosp	0
Inland Hospital	-
MaineGeneral MC	2
Riverview Psych Hospital	0
Rumford Hospital	-
St. Mary's Regional MC	<i>0</i>
Stephen's Memorial Hosp	1
<b>Eastern Region</b>	
Bangor Mental Health Inst	-
Blue Hill Memorial Hospital	-
Calais Hospital	1
Cary Medical Center	-
CA Dean Memorial Hosp	10
Down East Community Hosp	0
Eastern Maine MC	3
Houlton Regional Hospital	0
Maine Coast Memorial Hosp	0
Mayo Regional Hospital	-
MDI Hospital	-
Millinocket Regional Hosp	1
Northern Maine MC	4
Penobscot Bay MC	1
Penobscot Valley Hospital	0
Redington-Fairview GH	2
Sebasticook Valley Hosp	0
St. Joseph Healthcare	1
The Aroostook MC	1
Waldo County GH	7
<b>Southern Region</b>	
H.D. Goodall Hospital	0
Maine Medical Center	0
Mercy Hospital	-
Mid Coast Hospital	-
Miles Memorial Hosp	0
Parkview Adventist MC	-
Southern Maine MC	<i>1</i>
Spring Harbor Hospital	-
St. Andrews Hospital	-
York Hospital	-

**NOTE:** Janet Austin contacted the following for further information: (data obtained noted in *red italics*)

- ☐ Don Estabrook at St. Mary's Hospital, January 25, 2005
- ☐ Marc Fournier at Southern Maine Medical Center, January 20, 2005

**Table 10. Surge Capacity (100 Patient Surge), Maine, 2004**

How long in days before your agency would need the additional resources following an additional patient load above average census - **100 patients**

<b>100 Patient Surge</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>92</b>	<b>25</b>	<b>43</b>	<b>24</b>
<b>Staff</b>				
---1 day or less	55	17	25	13
---2-7 days	2	0	1	1
---8-14 days	0	0	0	0
---15 days or more	1	0	1	0
<b>Equipment</b>				
---1 day or less	56	17	26	13
---2-7 days	1	0	0	1
---8-14 days	0	0	0	0
---15 days or more	3	1	1	0
<b>Supplies</b>				
---1 day or less	52	15	26	12
---2-7 days	5	1	1	2
---8-14 days	0	0	1	0
---15 days or more	2	1	0	0
<b>Laundry</b>				
---1 day or less	51	15	25	12
---2-7 days	5	3	1	1
---8-14 days	1	0	1	0
---15 days or more	3	0	1	1
<b>Water</b>				
---1 day or less	45	13	21	11
---2-7 days	3	1	1	1
---8-14 days	1	0	1	0
---15 days or more	5	0	3	1
<b>Medication</b>				
---1 day or less	51	16	25	10
---2-7 days	4	1	1	2
---8-14 days	1	0	1	0
---15 days or more	1	0	0	0
<b>Garbage disposal</b>				
---1 day or less	49	13	27	9
---2-7 days	8	4	1	2
---8-14 days	0	0	0	0
---15 days or more	2	0	1	1
<b>Food</b>				
---1 day or less	49	14	25	10
---2-7 days	7	2	2	3
---8-14 days	1	0	1	0
---15 days or more	2	1	0	0

Question L121

Total of 92 agency surveys asked Hospitals, Long Term Care, and Psychiatric Hospital.



**Table 11. Health Agencies Mutual Aid Agreements, Maine, 2004**

Does your agency have mutual aid agreements with other health agencies to provide or receive supplemental staff during an emergency? (Please check all that apply)

<b>Health Agencies Mutual Aid Agreements</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>138</b>	<b>36</b>	<b>53</b>	<b>49</b>
<b>Medical Staff</b>	<b>10</b>	<b>1</b>	<b>7</b>	<b>2</b>
<b>Nursing Staff</b>	<b>10</b>	<b>2</b>	<b>6</b>	<b>2</b>
<b>Nursing Assistants</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>0</b>
<b>Licensed Mental Health Staff</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>

Question L123

Total of 138 agency surveys including Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers and Substance Abuse Treatment Agencies.

**Table 12. Enter into Mutual Aid Agreements, Maine, 2004**

If no, would you be willing to enter into such agreements?

<b>Enter into Mutual Aid Agreements</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>138</b>	<b>36</b>	<b>53</b>	<b>49</b>
<b>Yes</b>	<b>27</b>	<b>9</b>	<b>9</b>	<b>9</b>
<b>No</b>	<b>22</b>	<b>6</b>	<b>9</b>	<b>7</b>
<b>Need more information</b>	<b>48</b>	<b>11</b>	<b>18</b>	<b>19</b>

Question L L123.02

Total of 138 agency surveys including Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers and Substance Abuse Treatment Agencies.

~~End Hospital Surge Capacity~~

### III. Early Detection Capacity

The following 15 tables measure current reporting responsibilities, procedures, coordination, infrastructure, and barriers to early detection and disease reporting.

**Table 13. Routine Reporting Responsibility, Maine, 2004**

Who at your agency holds primary responsibility for routine reporting of notifiable conditions/communicable diseases to the Maine Bureau of Health? (Please check only one)

Routine Reporting Responsibility	Total	Central Region	Eastern Region	Southern Region*
<b>Total Agency Surveys Received</b>	<b>93</b>	<b>25</b>	<b>43</b>	<b>25</b>
Nurse	31	12	14	5
Infection Control Practitioner	27	3	16	8
Lab Technician	10	5	2	3
Supervisor	3	0	0	3
Office Manager	0	0	0	0
Pharmacist	0	0	0	0
Physician	0	0	0	0
No one, we do not report	0	0	0	0
Other	10	2	7	1
--Administrator	3	0	3	0
--Director of Nursing	3	2	1	0
--Lab reports Gonorrhea directly	1	0	0	1
--Physician and Administrator	1	0	1	0
--Staff Development Coordinator/Drs	1	0	1	0
--We all have responsibility	1	0	1	0

Question L L138

Total of 93 surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.\*Includes data from NorDx Laboratories.

**Table 14. Infection Control Position, Maine, 2004**

Please tell us about your infection control or epidemiology position. (Please check only one)

Infection Control Position	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>92</b>	<b>25</b>	<b>43</b>	<b>24</b>
None	4	1	1	2
1 person less than full time	50	14	24	12
1 person full time	17	5	9	3
More than 1 person all part time	3	1	2	0
More than 1 person all full time	3	0	1	2
More than 1 person some full & part time	2	0	1	1

Question L L139

Total of 92 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.

**Table 15. Reporting Notifiable Conditions, Maine, 2004**

How does your agency report notifiable conditions/communicable diseases to the Maine Bureau of Health?  
(Please check all that apply)

Reporting Notifiable Conditions	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	112	31	51	30
Telephone	90	26	43	21
FAX	41	8	21	12
Electronic	13	4	7	2
Mail	12	3	6	3
None of the above, we don't report	1	0	0	1

Question L L140

Total of 112 agency surveys asked of Hospitals, Long Term Care Centers, Psychiatric Hospitals and School Nurses. \*Includes data from NorDx Laboratories.

**Table 16. Frequency of Reporting Notifiable Conditions, Maine, 2004**

How frequently does your agency report notifiable conditions/communicable diseases to the Maine Bureau of Health (Please check only one)?

Frequency of Reporting Notifiable Conditions	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	112	31	51	30
Daily	3	0	1	2
Weekly	3	0	2	1
Monthly	2	0	1	1
On an as needed basis	87	27	42	18
None of the above, we don't report	1	0	0	1

Question L L140.01

Total of 112 agency surveys asked of Hospitals, Long Term Care Centers, Psychiatric Hospitals and School Nurses. \*Includes data from NorDx Laboratories.

**Table 17. Data Reviewed for Notifiable Conditions, Maine, 2004**

What data are reviewed routinely for notifiable conditions/communicable disease surveillance in your agency? (Please check all that apply)

Data Review for Notifiable Conditions	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	112	31	51	30
Laboratory data	71	18	37	16
Chart review	54	14	28	12
Admission list review	26	7	14	5
Provider/clinician report	24	5	12	7
Emergency dept. log review-manual	17	3	9	5
Absentee data	13	6	5	2
Chief complaint	10	1	5	4
Mortality review	10	1	6	3
Log of calls to Poison Center	2	0	1	1
Log of calls to RN call centers	1	0	1	0
Pharmaceutical sales	5	1	2	2
Other	3	1	1	1
--Infection control reports	2	1	1	0
--Integrated Surveillance System	1	0	0	1

Question L L140.02

Total of 112 agency surveys asked of Hospitals, Long Term Care Centers, Psychiatric Hospitals and School Nurses. \*Includes data from NorDx Laboratories

**Table 18. Technology for Routine Infectious Disease Surveillance, Maine, 2004**

What technology do you have available to support routine infectious disease surveillance in your agency?  
(Please check all that apply)

Technology for Routine Infectious Disease Surveillance	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	93	25	43	25
Computer	66	15	33	18
FAX	56	15	24	17
High speed internet	37	8	16	13
Manual logbooks	36	13	15	8
Dial-up internet access	29	10	14	5
Electronic medical records	20	7	6	7
Records/coding search capacity	20	3	12	5
Surveillance software	10	4	2	4
Other	1	0	1	0
---Patient charts	1	0	1	0

Question L L141

Total of 93 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals. \*Includes data from NorDx Laboratories.

**Table 19. Information on Emerging Infectious Disease Issues, Maine, 2004**

Does your agency utilize information on emerging infectious disease issues from the following resources?  
(Please check all that apply)

Information on Emerging Infectious Disease Issues	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	93	25	43	25
Maine Bureau of Health – Health Alerts	61	17	32	19
Maine Bureau of Health – Health Advisories	61	16	28	17
CDC Health Advisories	57	17	27	13
APIC	40	11	19	10
MMWR	37	10	16	11
CDC – Epi-X (Epidemic Information Exchange)	16	8	5	3
Promed	5	0	3	2
Other	3	3	0	0
---CDC Website	1	1	0	0
---State of Maine APIC	2	2	0	0

Question L L142

Total of 93 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals. \*Includes data from NorDx Laboratories.

**Table 20. Data Management for Reportables, Maine, 2004**

How is surveillance data managed for **Reportables**? (Please check all that apply)

Data Management for Reportables	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	93	25	43	25
Store data – paper records	65	15	34	16
Analyze data	52	16	25	11
Compile reports	51	15	24	12
Disseminate reports with facility	50	15	22	13
Store data – electronic data	28	7	13	8

Question L L143.01

Total of 93 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals. \*Includes data from NorDx Laboratories.

**Table 21. Data Management for Clusters, Maine, 2004**

How is surveillance data managed for **Clusters**? (Please check all that apply)

Data Management for Clusters	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	92	25	43	24
Store data – paper records	58	14	30	14
Analyze data	47	13	24	10
Compile reports	47	13	22	12
Disseminate reports with facility	45	11	21	13
Store data – electronic data	21	5	11	5

Question L L143.02

Total of 92 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.

**Table 22. Data Management for Syndromes, Maine, 2004**

How is surveillance data managed for **Syndromes**? (Please check all that apply)

Data Management for Syndromes	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	92	25	43	24
Store data – paper records	56	17	27	12
Analyze data	41	12	18	11
Compile reports	39	11	17	11
Disseminate reports with facility	38	10	16	12
Store data – electronic data	18	5	9	4

Question L L143.03

Total of 92 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.

**Table 23. Barriers for Routine Reportables, Maine, 2004**

What barriers do you identify to reporting/surveillance for **Routine Reportables** (Please check all that apply)

Barriers for Routine Reportables	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	111	31	51	29
Time	48	15	22	11
Staff	34	10	17	7
Data availability	35	9	20	6
System support, i.e. computer	17	5	8	4
Agency	7	1	4	2
Other	6	1	3	2
---ICP not available 7 days/week	1	0	1	0
---Nights & weekends depends on ED & House supv	1	0	0	1
---Recognition of issues	1	1	0	0
---Incomplete computer program	1	0	1	0
---Knowledge level	1	0	1	0
---Systematic time and knowledge related issues	1	0	0	1

Question L L146.01

Total of 111 agency surveys asked of Hospitals, Long Term Care Centers, Psychiatric Hospitals and School Nurses.

**Table 24. Barriers for Syndromic, Maine, 2004**

What barriers do you identify to reporting/surveillance for **Syndromic** (Please check all that apply)

Barriers for Syndromic	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>111</b>	<b>31</b>	<b>51</b>	<b>29</b>
<b>Time</b>	<b>45</b>	<b>11</b>	<b>21</b>	<b>13</b>
<b>Staff</b>	<b>35</b>	<b>7</b>	<b>20</b>	<b>8</b>
<b>Data availability</b>	<b>34</b>	<b>10</b>	<b>19</b>	<b>5</b>
<b>System support, i.e. computer</b>	<b>14</b>	<b>3</b>	<b>6</b>	<b>5</b>
<b>Agency</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>1</b>
<b>Other</b>	<b>4</b>	<b>0</b>	<b>2</b>	<b>2</b>
---ICP time limited	1	0	1	0
---Knowledge level	1	0	1	0
---Same as above	2	0	0	1

Question L L146.03

Total of 111 agency surveys asked of Hospitals, Long Term Care Centers, Psychiatric Hospitals and School Nurses.

**Table 25. Barriers for Clusters, Maine, 2004**

What barriers do you identify to reporting/surveillance for **Clusters** (Please check all that apply)

Barriers for Clusters	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>111</b>	<b>31</b>	<b>51</b>	<b>29</b>
<b>Time</b>	<b>46</b>	<b>13</b>	<b>22</b>	<b>11</b>
<b>Staff</b>	<b>39</b>	<b>9</b>	<b>24</b>	<b>6</b>
<b>Data availability</b>	<b>39</b>	<b>13</b>	<b>21</b>	<b>5</b>
<b>System support, i.e. computer</b>	<b>13</b>	<b>3</b>	<b>5</b>	<b>5</b>
<b>Agency</b>	<b>6</b>	<b>1</b>	<b>4</b>	<b>1</b>
<b>Other</b>	<b>4</b>	<b>0</b>	<b>2</b>	<b>2</b>
---Knowledge Level	1	0	1	0
---Similar to previous question	3	0	1	2

Question L L146.05

Total of 111 agency surveys asked of Hospitals, Long Term Care Centers, Psychiatric Hospitals and School Nurses.

**Table 26. Syndromic or Other Enhanced Surveillance, Maine, 2004**

How would the decision be made to do syndromic or other enhanced surveillance? (Please check only one)

Syndromic or Other Enhanced Surveillance	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>111</b>	<b>31</b>	<b>51</b>	<b>29</b>
<b>Requested by Maine Bureau of Health combined with approval of Management/Administration</b>	<b>41</b>	<b>11</b>	<b>20</b>	<b>10</b>
<b>Requested by Maine Bureau of Health</b>	<b>19</b>	<b>10</b>	<b>5</b>	<b>4</b>
<b>Requested by Management/Administration</b>	<b>12</b>	<b>2</b>	<b>6</b>	<b>4</b>
<b>Requested by the Emergency Department</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>0</b>

Question L L146.A0

Total of 111 agency surveys asked of Hospitals, Long Term Care Centers, Psychiatric Hospitals and School Nurses.

**Table 27. Syndromic or Other Enhanced Surveillance Accomplished, Maine, 2004**

How would syndromic or other enhanced surveillance be accomplished? (Please check all that apply)

<b>Syndromic or Other Enhanced Surveillance Accomplished</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>92</b>	<b>25</b>	<b>43</b>	<b>24</b>
<b>Manual</b>	<b>57</b>	19	25	13
<b>Review of admission diagnosis</b>	<b>46</b>	13	23	10
<b>Review of Emergency Dept visits</b>	<b>39</b>	9	21	9
<b>Absenteeism</b>	<b>28</b>	10	13	5
<b>Electronic</b>	<b>27</b>	6	13	8
<b>Census data</b>	<b>25</b>	5	14	6
<b>Mortality review</b>	<b>23</b>	8	11	4
<b>Review Intensive Care admissions</b>	<b>21</b>	7	9	5

Question L L146.A2

Total of 92 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.

~~End Early Detection Capacity~~

## IV. Isolation and Referral

Tables 28-31 represent data measuring the capacity to isolate patients with infectious diseases in negative pressure. Isolation equipment is also reported whether: bed or rooms, fixed or portable, arranged at an alternate care site, and specific use ventilators (adult, pediatric, and neonatal).

**Table 28. Capacity for Isolation by Region, Maine, 2004**

What is the total number of the following for your institution?

Capacity for Isolation	Total	Central Region	Eastern Region	Southern Region*
<b>Total Agency Surveys Received</b>	<b>93</b>	<b>25</b>	<b>43</b>	<b>25</b>
<b>Total Neg Pressure Beds/Rooms</b>	<b>170</b>	<b>50</b>	<b>51</b>	<b>69</b>
--HEPA filtered	96	39	28	29
--Other neg pressure Beds/Rooms	74	11	23	40
<b>Total Ventilators</b>	<b>382</b>	<b>83</b>	<b>84</b>	<b>218</b>
--Ventilators – Adult	150	47	46	59
--Ventilators - Emergency-Portable	146	7	21	119
--Ventilators – Pediatric	45	17	12	16
--Ventilators – Neonate	41	12	5	24

Question L111

Total of 93 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals. \*One Ambulatory Care/Rural Health Center listed some equipment, so are included here.



**Table 28A. Capacity for Isolation by Hospital, Maine, 2004**

<b>Total Negative Pressure Beds/Rooms Hospitals Only</b>	<b>Total Neg Pressure Beds/Rooms</b>	<b>HEPA filtered</b>	<b>Other neg pressure Beds/Rooms</b>
<b>Statewide Total</b>	<b>188</b>	<b>105</b>	<b>83</b>
<b>Central Region Total</b>	<b>47</b>	<b>36</b>	<b>11</b>
Bridgton Hospital	6	6	0
Central Maine Medical Center	13	13	0
Franklin Memorial Hospital	8	1	7
Inland Hospital	0	0	0
MaineGeneral Medical Center	12	12	-
Riverview Psychiatric Hospital	0	0	0
Rumford Hospital	0	0	0
St. Mary's Regional Medical Center	4	0	4
Stephen's Memorial Hospital	4	4	0
<b>Eastern Region Total</b>	<b>61</b>	<b>38</b>	<b>23</b>
Bangor Mental Health Institute	0	0	0
Blue Hill Memorial Hospital	1	1	0
Calais Hospital	2	0	2
Cary Medical Center	3	0	3
CA Dean Memorial Hospital	0	0	0
Down East Community Hospital	1	1	0
Eastern Maine Medical Center	10	10	0
Houlton Regional Hospital	2	0	2
Maine Coast Memorial Hospital	2	1	1
Mayo Regional Hospital	4	4	0
MDI Hospital	2	1	1
Millinocket Regional Hospital	4	2	2
Northern Maine Medical Center	0	0	0
Penobscot Bay Medical Center	3	0	3
Penobscot Valley Hospital	3	3	0
Redington-Fairview General Hospital	6	-	6
Sebasticook Valley Hospital	0	0	0
St. Joseph Hospital	7	7	0
The Aroostook Medical Center	10	8	2
Waldo County General Hospital	1	0	1
<b>Southern Region Total</b>	<b>80</b>	<b>31</b>	<b>49</b>
H.D. Goodall Hospital	3	0	3
Maine Medical Center	31	5	26
Mercy Hospital	11	2	9
Mid Coast Hospital	9	8	1
Miles Memorial Hospital	3	3	0
Parkview Adventist Medical Center	6	0	6
Southern Maine Medical Center	11	11	0
Spring Harbor Hospital	0	0	0
St. Andrews Hospital	3	0	3
York Hospital	3	2	1

Question L112-116

NOTE: Janet Austin contacted: (data obtained noted in *red italics*)

- Susan Boisvert, Hospital BT Coordinator at St. Andrews Hospital, December 6, 2004
- Richard Rice, Dir. Safety, Security & Parking for Mercy Hospital, December 30, 2004
- Howard Mette, BT Coordinator for Inland Hospital, December 6, 2004
- Kathy Knight, Eastern Regional Resource Center Director located at Eastern Maine Medical Center, December 6, 2004

**Table 29. Portable Machinery for Negative Pressure, Maine, 2004**

Does your agency have portable machinery capable of making a regular patient room negative pressure?

<b>Portable Machinery for Negative Pressure</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region*</b>
<b>Total Agency Surveys Received</b>	<b>317</b>	<b>83</b>	<b>132</b>	<b>102</b>
<b>Yes</b>	<b>9</b>	<b>3</b>	<b>5</b>	<b>1</b>
<b>No</b>	<b>72</b>	<b>19</b>	<b>33</b>	<b>20</b>
<b>If yes, how many</b>	<b>13</b>	<b>4</b>	<b>8</b>	<b>1</b>

Question L117.02-L117.03

Total of 317 agency surveys (excluding EMS and Retail Pharmacies). \*includes data from NorDx Laboratories.

**Table 30. Plans for Alternate Care, Maine, 2004**

Does your agency have plans for alternate care should capacity exceed your number of negative pressure rooms/beds?

<b>Plans for Alternate Care</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>92</b>	<b>25</b>	<b>43</b>	<b>24</b>
<b>Yes</b>	<b>23</b>	<b>6</b>	<b>14</b>	<b>3</b>
<b>No</b>	<b>54</b>	<b>15</b>	<b>24</b>	<b>15</b>

Question L117.04

Total of 92 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.

**Table 31. Ability to Isolate, Maine, 2004**

Do you have any wings/wards/large rooms that have the ability to isolate air from the rest of your agency?

<b>Ability to Isolate</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>92</b>	<b>25</b>	<b>43</b>	<b>24</b>
<b>Yes</b>	<b>13</b>	<b>5</b>	<b>5</b>	<b>3</b>
<b>No</b>	<b>70</b>	<b>17</b>	<b>36</b>	<b>17</b>

Question L117.05

Total of 92 agency surveys asked of Hospitals, Long Term Care Centers and Psychiatric Hospitals.

~~End Isolation and Referral~~

## V. Pharmacy

Pharmaceutical data is represented in the following 5 tables. The tables identify pharmaceutical vendors, and assess ordering practices, procedures, and availability of drug administering equipment. Respondents are able to provide additional detail in tables 32 through 34.

**Table 32. Augmentation of Supplies, Maine, 2004**

What mechanisms are in place at your agency for augmenting antibiotic supplies, antidotes, and your most frequently prescribed medications in the event of an emergency that consumes all supplies on hand?

NOTE: Listed are only those that answered the question.

<b>Central Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	None
	None
	Ordering more
	Policy & Procedures
	Send to hospital in order
	We don't carry such meds
<b>Community Mental Health Agencies</b>	
	Contact local hospital
	None
	Omnicare has daily and emergency deliveries, local pharmacies
<b>Home Health Agencies</b>	
	RX not on hand
<b>Hospitals</b>	
	Agreement with nearby hospital
	Borrow from neighboring Hospital, Emergency procurement from wholesaler
	Call supplier and area hospitals
	Emergency order from our wholesaler, borrowing from local hospitals
	Network of 400 Cardinal Managed Pharmacies
	Obtain from 1) other health care facilities 2) from pharm vendors
	Other local hospitals - Emergency phone #s of manufacturers & distributors
<b>Long Term Care Centers</b>	
	24 hour replacement by pharmacy
	Back-up medications
	Contract pharmacy – Omnicare
	emergency drug box & call pharmacy
	Emergency drug box, call pharmacy
	None
	None
	None
	Notify contracted pharmacy
	Notify pharmacy
	Pharmacy contact to deliver daily or as needed
	Pharmacy coverage, local pharmacists & hospital pharmacies
	request to the pharmacy as needed
<b>Retail Pharmacies</b>	
	None

Cont on next page

**Table 32. Augmentation of Supplies, Maine, 2004 (Cont)**

<b>Eastern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	contact local Rexall Pharmacy
	Emergency kit antibiotic, masks etc.
	Local hospital
	local pharmacies
	None
	None
	None
	notify local hospital & pharmacy
	Phone resources
	unsure - per emmc
	We are a pediatric office. We only have samples from drug reps.
	We don't carry these other than sample antibiotics
	We would use EMMC supplies
<b>Community Mental Health Agencies</b>	
	None
	This is limited by what Maine Care will provide. There are often time requirements between refills of Meds
<b>Home Health Agencies</b>	
	None
	None
<b>Hospitals</b>	
	Borrow from local pharmacies - report emergency delivers from wholesaler
	Cardinal Health and area hospitals
	Collaboration with other hospitals, pharmacies, state stockpile
	Daily ordering
	disaster plan
	Disaster Supply Plan
	Local pharmacies, hospitals, wholesalers
	Local pharmacy, other hospitals
	Obtain additional supplies from local pharmacies, Bangor hospitals, drug wholesaler, and other local sources.
	Other hospitals, state resources, EMA
	Other local hospitals and retail pharmacies (borrow from them) plus contacting our drug wholesaler
	participate in the Maine Hospital Pharmaceutical Stockpile program/can contact medication supplier in Peabody Mass. for an emergency order. Can contact regional medical centers for extra supplies.
	poison control stockpile contact other pharmacies/facilities (no written plan)
	Short term supply on hand, request from local pharmacies
	Supplier next day. Borrow from other facilities. Currently drafting policy to address what we are doing.
	We have an established relationship with a large tertiary care facility approximately 60miles away.
	They have also assisted us when we are short on products, except patients on transfer etc.

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**Table 32. Augmentation of Supplies, Maine, 2004 (Cont)**

<b>Eastern Region-(Cont)</b>	
<b>Long Term Care Centers</b>	
	Call Pharmacy
	Carl Pharmacy
	City Drug Pharmacy/Cary Medical Center Pharmacy
	Consultant pharmacy, local hospital & pharmacies
	Depends on area pharmacy stock
	Emergency services from onmicare - utilize local pharmacy
	Emergency Supply
	ER Stock Box, inventory & Stock by OmniCare Pharm
	local pharmacy and hospital
	reorder from pharmacy
	none
	None
	Pharmacy contract
<b>Psychiatric Hospitals</b>	
	local purchase
<b>Retail Pharmacies</b>	
	n/a
<b>Southern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	Dispensing of prescriptions at all sites within Bowdoin Medical Group
	Distributor agreement with Daily Delivery
	Mercy Hospital
	N/A
	None
	None
	None
	None
	None
	None
	None
	None
	None
	None, other than contacting local suppliers
<b>Ambulatory Surgical Centers</b>	
	supplier overnights medication order
<b>Community Mental Health Agencies</b>	
	24 hr access to prescribers and pharmacies
	no plan
	none
	None at this time

Cont on next page

**Table 32. Augmentation of Supplies, Maine, 2004 (Cont)**

<b>Southern Region-(Cont)</b>	
<b>Home Health Agencies</b>	
	Access the Maine Health System
	Coordinate with area hospitals
<b>Hospitals</b>	
	Area Resources, Regional Poison Control Antidote System
	Emergency telephone numbers to wholesalers & hospitals
	Obtain from: 1. Other hospitals in region. 2. Pharmaceutical vendor.
	Order more from wholesaler and send courier to neighboring hospitals.
	Other facilities if local, agreement with wholesaler, poison control notification, notifies state
	Primary & secondary drug wholesaler arrangements
	Purchase from surrounding hospitals, retail pharmacies when applicable
<b>Long Term Care Centers</b>	
	Contract with pharmacy
	emergency drug box
	ncs/OmniCare or local Pharmacy
	none
	none
	Notify pharmacy of need when anticipated
	pharmacy procedure - for emergency mgt RN
	Pharmacy's ability to provide
<b>Retail Pharmacies</b>	
	Intercompany transfer & wholesaler mechanisms for disaster response
	None in place
	supplemental orders from vendors

Question L158.00

Total of 239 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care Centers, Psychiatric Hospitals, and Retail Pharmacies.

**Table 33. Methods for Managing Pharmacy Inventory, Maine, 2004**

What methods do you use for managing pharmacy inventory of frequently ordered drugs?

NOTE: Listed are only those agencies that answered the question.

<b>Central Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	Counting on hand supplies
	Inventory - Med. Admin. Cards
	Keep inventory
	None
<b>Community Mental Health Agencies</b>	
	N/A other than emergency box
	Weekly log inventor
	Written Documentation, Locked cabinets
<b>Home Health Agencies</b>	
	not applicable, do not order drugs
<b>Hospitals</b>	
	7-14 day supply, minimum-maximum inventory system. Daily ordering with daily deliveries
	electronically through wholesaler
	manual and electronic
	Manual monitoring and daily ordering and delivery
	Minimum 3 day supply for 3 patients, Daily orders
	Want Book
	Wholesaler software for analyzing purchase trends, minimum/maximum inventory quantities
<b>Long Term Care Centers</b>	
	emergency supply
	Emergency supply inventory premise
	Med Room par values
	N/A - We use a contracted service.
	None
	Order as needed
	Pharmacy does this
	reorder as needed
	shift count by licensed staff
	track usage, manual inventory, order as necessary with physician order
	track usage, manual inventory, order as necessary with physician order
	we have no stockpile
<b>Retail Pharmacies</b>	
	None

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**Table 33. Methods for Managing Pharmacy Inventory, Maine, 2004 (Cont)**

<b>Eastern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	Contact Rexall local
	Daily & weekly counts
	Daily inventory
	FIFO
	Hospital pharmacy
	Manual
	Monthly immunization report - use meds with the earliest exp. date first
	Phone
	RN monitors
	Samples from pharmaceutical reps only do have some immunizations
	Samples signed out with lot # and expiration data, date given and patient name in log book. No names at center.
	we utilize drug reps and samples only. We keep a log of items coming in that #s state vaccines are also supplied here
<b>Community Mental Health Agencies</b>	
	N/A
	N/A
	n/a
	tracking on/in med. cabinet
<b>Home Health Agencies</b>	
	N/A
	no meds on site
<b>Hospitals</b>	
	Daily order and delivery based on patient census
	Daily order from Cardinal Health our primary wholesaler.
	Daily ordering
	Daily wholesaler need list
	Inventory Control
	inventory review daily.
	Local pharmacy, other hospitals
	On a daily basis Monday thru Friday we reorder as we use up the frequently utilized products. The next day our delivery arrives.
	Order when needed or used
	paper list / computer order
	Par Levels, order status
	Pyxis and Manual
	reorder on an as needed basis. Leep a larger supply of most commonly used meds
	Reorder when par levels reached
	some drugs have written par. levels
	supply replenishment/ as we utilize supplies, we reorder on a daily basis

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**Table 33. Methods for Managing Pharmacy Inventory, Maine, 2004 (Cont)**

<b>Eastern Region – (Cont)</b>	
<b>Long Term Care Centers</b>	
	consultant pharmacy
	Daily check & count
	Daily review and order
	inventory daily and weekly
	lock emergency box
	Med Tech responsible for weekly bulk orders
	None
	None
	None - we hold no Inventory
	ordering/reordering
	restock
	weekly orders
<b>Psychiatric Hospitals</b>	
	computer tracking
<b>Retail Pharmacies</b>	
	n/a
<b>Southern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	Automated inventory system management
	Inventory monthly
	Inventory, Expiration dates
	Keeping a list.
	N/A
	Reserve stock of samples
	Samples on site, no inventory maintained
	supplies are checked weekly, ordered when low
	We don't have pharmacy drugs in our office
	weekly counts/locked/increase with demand
<b>Ambulatory Surgical Centers</b>	
	Logs
	Weekly ordering
<b>Community Mental Health Agencies</b>	
	health clinic oversight
	no plan
	RN oversight
<b>Home Health Agencies</b>	
	n/a
	no pharmacy inventory

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**Table 33. Methods for Managing Pharmacy Inventory, Maine, 2004 (Cont)**

<b>Southern Region – (Cont)</b>	
<b>Hospitals</b>	
	Critical list of par levels reviewed daily.
	Drug is ordered for next day delivery when at minimum stock level.
	Frequent monitoring by eyesight
	Par levels
	Pharmacy ordering done daily
	Real time inventory with Par levels
	We establish par levels for most frequently ordered/dispensed items
<b>Long Term Care Centers</b>	
	manual weekly review
	Medication records
	RN
	Sticker order system
	vendor - KPS
	weekly order
<b>Retail Pharmacies</b>	
	Can order bi-weekly from warehouse, 5 days/week McKesson
	Computerized ordering based on usage
	Confidential
	manual (personnel managed) data measurement
	visual/automatic reorder

Question L159.00

Total of 239 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care Centers, Psychiatric Hospitals, and Retail Pharmacies.

**Table 34. Pharmaceutical Vendors, Maine, 2004**

Who are your pharmaceutical vendors?

NOTE: Listed are only those agencies that answered the question.

<b>Central Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	Afhlekd
	Elm City Pharmacy
	GIV, Kennebec Professional Pharmacy
	Ketner Pharmacy
	Local pharmacies
	Omnicare Pharmacy
	Omnicare Pharmacy
	Various drug companies - stock samples only
<b>Community Mental Health Agencies</b>	
	Brooks
	Hannafords
	Omnicare Pharmacy
<b>Home Health Agencies</b>	
	pt. choice - community, mail
<b>Hospitals</b>	
	Cardinal Distributors
	Cardinal Health
	Cardinal Health
	cardinal health
	Cardinal Health
	Cardinal Health
	McKesson
<b>Long Term Care Centers</b>	
	Kindred, Omni
	NCS/OmniCare/Bedards
	Omni
	Omni Care Pharmacy
	Omni Care Pharmacy
	Omni Care, Hannaford
	Omni Care, Medicine shoppe
	Omnicare Pharmacy
	Omnicare Pharmacy
	Omnicare Pharmacy
	Omnicare, Kennebec Professional Pharmacy, Omnicare, Ketner Pharmacy, Stephens Memorial Hospital, Hannaford, Walmart, McFalls Pharmacy
	Waltz Pharmacy
<b>Retail Pharmacies</b>	
	Cardinal Health

Cont on next page

**Table 34. Pharmaceutical Vendors, Maine, 2004 (Cont)**

<b>Eastern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	Affiliated Pharmacy
	Aventis Pasture
	Camden Drug
	hospital & pharmacy
	Local pharmacies
	Local pharmacies
	Many pharmacy reps.
	Multiple
	Na
	Rexall, Rite Aid, Walmart
	Several
	several sample vendors
	unsure - pharmacy dept. handles
	We receive samples from numerous repsl
<b>Community Mental Health Agencies</b>	
	N/A
	N/A
	n/a
	Pfizer; Innsen; Lilly; Bristol Myers, Squib
<b>Home Health Agenices</b>	
	DME companies in Maine
	Various through Hospice Contracts - i.e. Miller Drug, Hannaford Pharmacy, OMNI, Treworgy Pharmacy
<b>Hospitals</b>	
	Cardinal and Baxter
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health Peabody, MA
	Cardinal Health (primary), Barten & Abbot as needed
	Cardinal Health 98% come from primary wholesaler,
	Cardinal Health, Hospira

Cont on next page

**Table 34. Pharmaceutical Vendors, Maine, 2004 (Cont)**

<b>Eastern Region – (Cont)</b>	
<b>Long Term Care Centers</b>	
City Drug - Cary – McKesson	
Lubec Apothecary, McKesson Medical	
Miller Drug, Orono Pharmacy	
Omni Care	
Omni Care, West End Pharm	
Omnicare & Machias Apothecary	
Omnicare & Miller	
Omnicare and Community Pharmacy	
Omnicare Pharmacy	
Omnicare, Milbridge pharmacy	
omnicare/variety	
patten drug	
pmnicare	
Truworyys	
<b>Psychiatric Hospitals</b>	
Cardinal Health	
<b>Retail Pharmacies</b>	
Cardinal Health	
<b>Southern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
Besse Pharmaceutical	
Call sales reps or order from hosp pharmacy	
Cardinal Health	
CVS, Wilsons Pharmacy, Moore Medical, Banyan	
GIV Bessie	
manufacturer	
Many	
Multiple vendors for samples	
Rosemont-Danby-Atlantic Healthcare	
Southern Maine Medical Center	
We don't have any	
<b>Ambulatory Care/Rural Health Centers</b>	
priority health care	
Cardinal & Abbott	
<b>College Health Centers</b>	
Moore Medical Glaxo Smith Kline	
<b>Community Mental Health Agencies</b>	
n/a	
pharmacies	
<b>Home Health Agencies</b>	
for hospice, Waltz Pharmacy	

Cont on next page

**Table 34. Pharmaceutical Vendors, Maine, 2004 (Cont)**

<b>Southern Region</b>	
<b>Hospitals</b>	
	Amerisource Bergen, McKesson, ASD
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health
	Cardinal Health 90% via wholesale
	cardinal health and most manufacturers
<b>Long Term Care Centers</b>	
	Kindred Pharmacy
	Kindred Pharmacy
	Kindred Pharmacy
	KPS
	NCS/OmniCare
	NCS/OmniCare
	NCS/Omnicare Pharmacy
	Omni Care, NCS Laboratory Care Pharmacy
	Omnicare Pharmacy
<b>Retail Pharmacies</b>	
	25+
	Amerisource Bergen, McKesson, ASD
	Cardinal Health
	Cardinal Health (principal wholesaler)
	McKesson
	McKesson and Wal-Mart warehouse

Question L160.00

Total of 239 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care Centers, Psychiatric Hospitals, and Retail Pharmacies.

**Table 35. Vendor's Capacity, Maine, 2004**

What is the vendor's capacity and response time for emergency requests?

Vendor's Capacity	Total	AC	ASC	COL	CMHA	FQHC	HHA	HOS	LTC	PH	RP
<b>Total Surveys Rec'd</b>	<b>239</b>	<b>81</b>	<b>6</b>	<b>5</b>	<b>24</b>	<b>11</b>	<b>12</b>	<b>36</b>	<b>53</b>	<b>3</b>	<b>8</b>
<b>Immediate</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>2 hours or less</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>0</b>
<b>4 hours</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>8 hours</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>
<b>12 hours</b>	<b>11</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>0</b>
<b>24 hours</b>	<b>25</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>8</b>	<b>5</b>	<b>0</b>	<b>0</b>
<b>More than 1 day</b>	<b>12</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>1</b>
<b>Same Day</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>
<b>Next Day</b>	<b>16</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>1</b>	<b>4</b>

Question L160.01

Total of 239 agency surveys asked of Ambulatory Care/Rural Health Centers (AC), Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), Federally Qualified Health Centers A(FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH), and Retail Pharmacies (RP).

**Table 36. Drug Administering Equipment, Maine, 2004**

Is the necessary drug administering equipment available for the on-hand quantities of therapeutic agents?

Drug Administering Equipment	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>239</b>	<b>61</b>	<b>99</b>	<b>79</b>
<b>Yes</b>	<b>98</b>	<b>22</b>	<b>45</b>	<b>30</b>
<b>No</b>	<b>35</b>	<b>10</b>	<b>15</b>	<b>8</b>

Question L183.00

Total of 239 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care Centers, Psychiatric Hospitals, and Retail Pharmacies.

~~End Pharmacy~~

## VI. Training

The following 4 training tables measure hospital emergency training received and topics for future sessions. Preferred training modes and identified training barrier data are also reported.

**Table 37. Professional Staff Training, Maine, 2004**

What percent of your professional staff/providers have received training on the following? (If 0% please indicate). **NOTE:** Numbers reflect the number of agencies that checked the answer shown at the left.

Professional Staff Training	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>315</b>	<b>83</b>	<b>134</b>	<b>98</b>
<b>Basic Emergency Preparedness Overview</b>				
---0%	60	18	26	16
---1% - 25%	43	11	16	16
---26%-50%	12	2	6	4
---51%-75%	15	5	6	4
---76%-99%	26	5	14	7
---100%	98	26	44	28
<b>Incident Command System (ICS), Hospital Emergency Incident Command System (HEICS) or Mass Casualty Incident (MCI) training</b>				
---0%	121	35	52	34
---1% - 25%	54	20	21	13
---26%-50%	21	4	13	4
---51%-75%	10	1	6	3
---76%-99%	13	1	8	4
---100%	31	7	9	15
<b>Use of Appropriate Personal Protective Equipment</b>				
---0%	53	17	20	16
---1% - 25%	28	6	13	9
---26%-50%	11	3	5	3
---51%-75%	8	0	5	3
---76%-99%	18	7	9	2
---100%	134	34	59	41
<b>Weapons of Mass Destruction: Awareness</b>				
---0%	138	40	57	41
---1% - 25%	55	17	25	13
---26%-50%	19	6	6	7
---51%-75%	8	2	4	2
---76%-99%	5	0	4	1
---100%	24	3	12	9
<b>HazMat First Responder Awareness</b>				
---0%	2	1	0	1
---1% - 25%	7	3	3	1
---26%-50%	8	2	2	4
---51%-75%	2	0	1	1
---76%-99%	15	4	10	1
---100%	38	10	16	12
<b>HazMat Operations Level for Hospital Personnel (Decon)</b>				
---0%	33	12	17	4
---1% - 25%	20	3	7	10
---26%-50%	3	1	1	1
---51%-75%	2	0	1	1
---76%-99%	1	0	1	0
---100%	14	4	5	5

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**Table 37. Profession Staff Training, Maine, 2004 (Cont)**

<b>Professional Staff Training</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>HazMat on-site Incident Commander</b>				
---0%	34	10	19	5
---1% - 25%	26	6	9	11
---26%-50%	5	2	2	1
---51%-75%	1	1	0	0
---76%-99%	1	0	1	0
---100%	5	1	1	3
<b>Disease surveillance and reporting</b>				
---0%	106	29	40	37
---1% - 25%	78	22	40	16
---26%-50%	16	8	6	2
---51%-75%	8	0	5	3
---76%-99%	6	0	2	4
---100%	30	8	15	7
<b>CDC Category A biological agents</b>				
---0%	149	42	61	46
---1% - 25%	67	19	32	16
---26%-50%	14	4	8	2
---51%-75%	5	0	3	2
---76%-99%	4	0	2	2
---100%	9	1	3	5
<b>Preparation for the emotional and mental health impacts of a terrorist event for Staff, Patients, and Family members</b>				
---0%	171	49	69	53
---1% - 25%	41	10	20	11
---26%-50%	14	4	8	2
---51%-75%	6	0	5	1
---76%-99%	3	1	1	1
---100%	7	1	4	2

Question L186

Total of 315 agency surveys (excluding Morticians, Retail Pharmacies, School Nurses and Veterinarians).

**Table 38. Training Topics, Maine, 2004**

What training topics would you like to see offered by the Statewide Coordinating Committee (Bureau of Health and MEMA)?

**Note:** Listed below are only the agencies that answered the question

<b>Central Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	All of the above
	Almost
	Biological agents
	Any of the above
<b>Community Mental Health Agencies</b>	
	Any and all
	CDC Category A, Incident Command System
<b>EMS</b>	
	Recognition of target diseases as listed in 11/56
	Local Biological Threats
	All of the above
	responding to chemical disasters
	All of the above
	Mutual aid training with first responders
	Na
	Na
	Hazmat ALS, WMD Training for EMS providers, Haz-Mat Operations for EM
	Signs & Symptoms and treatment of All-Hazards.
	unknown
<b>Home Health Agencies</b>	
	basic emergency emergency preparedness
	WMD, category A bio-agents CDC, Emotional & MH impacts of terrorist e
<b>Hospitals</b>	
	Any and all appropriate
	The training is available, it is the staff time to get to training
	First response for hospitals, how to manage an event
	incident command, CDC category A
	Decontamination
<b>Long Term Care Centers</b>	
	WMD Training
	biological agents & treatment, disease surveillance & reporting
	disaster planning
	whatever would be helpful
	All of the above
	biological agents & treatment, disease surveillance & reporting
	No Comment
	Biological threats; incident command
	CDC CategoryA, ICS
<b>Eastern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	None
	best reporting methods. update on category
	Infection & radiation
	Role of physician parishioners unaffiliates with hospitals in an event.
	reasonable plan for biological threat to community

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**Table 38. Training Topics, Maine, 2004 (Cont)**

<b>Eastern Region (Cont)</b>	
<b>Community Mntal Health Agencies</b>	
	Unknown
	not sure
<b>EMS</b>	
	Critical Incident Stress Management
	Unsure
	Proper procedure protocol for the basic 1 <sup>st</sup> responder
	None
	Hazmat - All levels
	Instructor Courses for Basic EMTs such as myself
	Subject where 0 appears above
	unsure
	A single entity
	Awareness level for WMD Incidents
	unknown
	Medical mass incident for island communities
	Disease/2356/22/56
	WMD awareness, any and all classes
	WMD; Bio-Hazards
	All above
<b>Federally Qualified health Centers</b>	
	Personal Protective Equipment, Awareness off weapons of mass destruct
	something on the physician practice level
	All of the above
<b>Home Health Agencies</b>	
	WMD:A
	All of the above topics
<b>Hospitals</b>	
	a hospital based hazmat for healthcare course that melds many of the
	Incident stress debriefing - current programs are relevant and well r
	HEICS
	Biological agent; Emotional
	Interactive Web Based Training
	the list of education priorities developed by MHA /BPH in 2003
	PPE, communication, decon, triage protocol
	PPE, Recognition
	Local services available, training programs in conjunction with these
	Local community coordination to access resources
	Physician educational for BioChemical Response
	PPE, Decon, Incident Command
<b>Long Term Care Centers</b>	
	all of the above
	Natural Disaster for ex: weather related to ice storms and hurricane
	community preparedness
	Cluster and syndromic management/emotional & mental health impacts on
	preparedness
	realistic training
<b>SATA</b>	
	need more info
	Crisis counseling

Cont on next page

**Table 38. Training Topics, Maine, 2004 (Cont)**

<b>Southern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
	Im not sure.
	Triage of mass casualties
	ICS, HEICS, MCI
	Basic Emergency Preparedness
	Unified Command and a very large drill with wide participation
	All of above
<b>Community Mental Health Agencies</b>	
	Crisis debriefing
	Developing an emergency response plan
<b>College Health Centers</b>	
	Biological Agents review
<b>EMS</b>	
	CAT A Biological Agents, Mass Casualty
	More training i natural disasters
	biological agents
	Disease surveillance and reporting
	CDC Category A
	All the Above
	CDC Category A
	Rapid assessment and treatment for hazmat and wmd
	Rescue Decon
	Identify and Treatment of biological agents
	Some of the above courses
	All available
	Response, recognition, and treatment of biological health emergencies
<b>Federally Qualified Health Centers</b>	
	role and responsibility of agency within incidence command system dur
<b>Home Health Agencies</b>	
	Basic emergency preparedness/disease surveillance
	All of the above
	1. Awareness/ strategies related to weapons of mass destruction 2.Pre
<b>Hospitals</b>	
	All of the above
	Decontamination
	emotional and mental health impact
	Managing Pharmaceutical Stockpile. True Mass Casualty drill. Comput
<b>Long Term Care Centers</b>	
	Internal/External Disaster Training
	Elimentary hand holding & praying prevention of mass hysteria
	#s 90-96/141
	Bioterrorism
<b>Substance Abuse Treatment Agencies</b>	
	chemical and biological terrorist training

Question L189

Total of 315 agency surveys (excluding Morticians, Retail Pharmacies, School Nurses and Veterinarians).

**Table 39. Training Modes Offered, Maine, 2004**

What training modes would you like to see offered? (Please check all that apply)

<b>Training Modes Offered</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>315</b>	<b>83</b>	<b>134</b>	<b>98</b>
<b>Classroom instruction</b>	<b>157</b>	<b>40</b>	<b>74</b>	<b>43</b>
<b>Reference and learning guides</b>	<b>132</b>	<b>32</b>	<b>61</b>	<b>39</b>
<b>Web-based training/Internet access</b>	<b>120</b>	<b>32</b>	<b>52</b>	<b>36</b>
<b>CD-ROM</b>	<b>116</b>	<b>34</b>	<b>50</b>	<b>32</b>
<b>Audio conferencing</b>	<b>52</b>	<b>14</b>	<b>27</b>	<b>11</b>
<b>Internet-based video conferencing</b>	<b>49</b>	<b>11</b>	<b>27</b>	<b>11</b>
<b>Video streaming</b>	<b>43</b>	<b>8</b>	<b>27</b>	<b>8</b>
<b>Satellite video/audio/data broadcast</b>	<b>38</b>	<b>9</b>	<b>21</b>	<b>8</b>

Question L190

Total of 315 agency surveys (excluding Morticians, Retail Pharmacies, School Nurses and Veterinarians)

**Table 40. Barriers to Receive Emergency Preparedness Training, Maine, 2004**

What are the barriers to your agency receiving emergency preparedness training? (Please check all that apply)

<b>Barriers to Receive Emergency Preparedness Training</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>315</b>	<b>83</b>	<b>134</b>	<b>98</b>
<b>Access to training</b>	<b>176</b>	<b>41</b>	<b>82</b>	<b>53</b>
<b>Financial reimbursement</b>	<b>160</b>	<b>45</b>	<b>72</b>	<b>43</b>
<b>Release of staff and adequate backfill</b>	<b>167</b>	<b>48</b>	<b>72</b>	<b>47</b>
<b>Lack of administrative support</b>	<b>14</b>	<b>3</b>	<b>8</b>	<b>3</b>
<b>Lack of interest/apathy</b>	<b>41</b>	<b>12</b>	<b>22</b>	<b>7</b>

Question L191

Total of 315 agency surveys (excluding Morticians, Retail Pharmacies, School Nurses and Veterinarians).

~~End Training~~

## VII. Strategic National Stockpile

Tables 41 through 44 measure facility storage type (secured/temperature controlled), available space, and location for emergency response needs relating to the Strategic National Stockpile.

**Table 41. Storage Space – Secured – Climate Controlled, Maine, 2004**

How many square feet of storage space of **Secured (locked room, secured from theft) – Climate Controlled (air conditioning and heat)** could your agency provide for temporary emergency response use in your community? If none, please enter 0 in the field.

Agency	City	Square Feet
Dale D. Bardo, M.D.	Wilton	5
Community Health and Counseling Services	Bangor	5
Nancy J Oliphant, MD	Boothbay Harbor	10
Waldo County General Hospital	Belfast	10
Inland Hospital	Waterville	30
CMMC-FPR	Lewiston	50
Alison E Faulkingham MD	Rockport	80
Bath Iron Works	Bath	80
St. Joseph Nursing Home	Frenchville	80
Miles Home Health & Hospice	Damariscotta	90
Penobscot Community Health Center	Bangor	100
Jeffrey E. Martin, M.D.	Windham	100
Lincolnton Reg. Health Cntr	Lincolnton	100
Fryeburg Health Care Center	Fryeburg	100
Common Ground Counseling, LLC	Norway	100
Penobscot Valley Hospital	Lincoln	100
Norumbega Medical	Brewer	160
Oxford Hills Family Practice	Oxford Hills	200
Community Correctional Alternatives	Farmington	200
Parkview Adventist Medical Center	Brunswick	200
MDI Hospital	Bar Harbor	200
Maine Veterans Home - Scarborough	Scarborough	200
Cary Medical Center	Caribou	240
Community Pharmacy	Dexter	240
Maine Veterans Home	Bangor	300
Milliken Medical Center	Island Falls	400
Miles Memorial Hospital	Damariscotta	400
Maine Eye Center	Portland	400
Calais Hospital	Calais	400
Central Maine Medical Center	Lewiston	400
Elm City Pharmacy	Waterville	400
Riverview Psychiatric Hospital	Augusta	400
Mount Desert Island Hospital/MDI Health Centers	Bar Harbor	500
Southern Maine Medical Center	Biddeford	500
St. Joseph Healthcare	Bangor	500
Evergreen Manor	Saco	500
Courtland Rehab. & Living Ctr.	Ellsworth	600
MaineGeneral Medical Center	Waterville	700
Knox Center for Long Term Care	Rockland	750

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**Table 41. Storage Space – Secured – Climate Controlled, Maine, 2004 (Cont)**

Agency	City	Square Feet
Crisis & Counseling Center	Augusta	1,000
Caribou Nursing Home	Caribou	1,500
Redington-Fairview General Hospital	Skowhegan	2,000
Northern Maine Medical Center	Fort Kent	2,000
The Aroostook Medical Center	Presque Isle	2,000
Stephens Memorial Hospital	Norway	2,500
Gentiva Health Services	Farmington	3,000
Bridgton Hospital	Bridgton	10,000

Question L204.01

Total of 285 agency surveys (excluding Morticians, EMS and School Nurses).

**Table 42. Storage Space – Secured – Non-climate Controlled, Maine, 2004**

How many square feet of storage space of **Secured (locked room, secured from theft) – Non-climate Controlled (no air conditioning and heat)** could your agency provide for temporary emergency response use in your community? If none, please enter 0 in the field.

**NOTE:** Listed are only those agencies that answered other than 0.

Agency	City	Square Feet
Newton Center	Sanford	1
Crossroads For Women, Inc.	Portland	1
Acadia Veterinary Hospital	Bar Harbor	1
Oak Grove Rehab. & Living Ctr.	Waterville	2
David L Hall MD	Rockport	4
Rumford Hospital	Rumford	4
Russell Park Rehabilitation & Living Center	Lewiston	6
Dale D. Bardo, M.D.	Wilton	10
Katahdin Valley Health Center	Patten	20
Inland Hospital	Waterville	30
York Hospital	York	36
Carl F. Alessi, MD Family Practice	Lincoln	40
Lincolnvile Reg. Health Cntr	Lincolnvile	50
Fryeburg Health Care Center	Fryeburg	100
Portland West Family Practice	Westbrook	100
CMMC-FPR	Lewiston	100
St. Joseph College of Maine	Standish	100
Fish River Rural Health	Eagle Lake	100
H.D. Goodall Hospital	Sanford	100
Amenity Manor/Rousseau Enterprises, Inc.	Topsham	100
Country Manor Nursing Home	Coopers Mills	100
Courtland Rehab. & Living Ctr.	Ellsworth	100
High View Manor	Madawaska	100
Calais Hospital	Calais	115
Linda Keniston-Dubocq, MD	Waterville	144
Casco Bay Gastro Enterology & Endoscopy Ctr	South Portland	150
St. Mary's Regional Medical Center	Lewiston	150
Scarborough Animal Hospital	Scarborough	150
Victorian Villa	Canton	200
Parkview Adventist Medical Center	Brunswick	200
MDI Hospital	Bar Harbor	200
Maine Medical Center	Portland	200
Mount St. Joseph	Waterville	200
Atlantic Rehabilitation & Nursing Center	Calais	200
Victorian Villa Rehab & Living Center	Canton	200

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**Table 42. Storage Space - Secured – Non-climate Controlled, Maine, 2004 (Cont)**

Agency	City	Square Feet
Mount Desert Island/MDI Health Centers	Bar Harbor	300
Dexter Veterinary Clinic	Dexter	300
Stephens Memorial Hospital	Norway	400
Sandy River Nursing Care	Farmington	400
St. Marquerite d'Youville Pavilion	Lewiston	400
Maine Veterans Home – Caribou	Caribou	400
Maine Veterans Home	Bangor	400
Riverview Psychiatric Center	Augusta	400
Your Choice, Inc.	Hallowell	400
Good Will - Hinckley	Hinckley	500
Penobscot Valley Hospital	Lincoln	500
St. Joseph Healthcare	Bangor	500
St. Joseph Nursing Home	Frenchville	500
Pine Point Health Care & Rehabilitation	Scarborough	800
Elm City Pharmacy	Waterville	800
Adele L. Carroll, D.O.	Limerick	1,000
The Aroostook Medical Center	Presque Isle	1,000
Orono Commons	Orono	1,000
Evergreen Manor	Saco	1,500
St. Croix Regional Family Health Center	Princeton	2,000
Mid-Coast Mental Health Center	Rockland	2,000
Northern Maine Medical Center	Fort Kent	2,000
Bridgton Hospital	Bridgton	2,000
Winthrop Veterinary Hospital	Winthrop	2,000
Milliken Medical Center	Island Falls	3,000
Oceanview Nursing and Residential Care	Lubec	3,000
Franklin Memorial Hospital	Farmington	5,000
Sweetser	Saco	10,000
Bangor Mental Health Inst.	Bangor	20,000

Question L204.02

Total of 285 agency surveys (excluding EMS, Morticians and School Nurses).



**Table 43. Storage Space – Unsecured – Climate Controlled, Maine, 2004**

How many square feet of storage space of **Unsecured (open warehouse, empty room) – Climate Controlled (air conditioning and heat)** could your agency provide for temporary emergency response use in your community? If none, please enter 0 in the field.

**NOTE:** Listed are only those agencies that answered other than 0.

Agency	City	Square Feet
Andrew J Candelore DO	Scarborough	1
High View Manor	Madawaska	1
Crossroads For Women, Inc.	Portland	1
Belfast Pediatrics	Belfast	4
David L Hall MD	Rockport	6
Wal-Mart Pharmacy	Brunswick	10
Acadia Veterinary Hospital	Bar Harbor	24
Lincolnvile Reg. Health Cntr	Lincolnvile	100
Katahdin Valley Health Center	Patten	100
Common Ground Counseling, LLC	Norway	100
Parkview Adventist Medical Center	Brunswick	100
Amenity Manor	Topsham	100
Searsport Counseling Assoc.	Belfast	100
Community Pharmacy	Dexter	150
Norumbega Medical	Brewer	160
Portland Public Health	Portland	196
Penobscot Community Health Center	Bangor	200
Carl F. Alessi, MD Family Practice	Lincoln	200
Maine Veterans Home - Scarborough	Scarborough	200
Eliot Drug Company	Eliot	200
Facing Change PA	Lewiston	200
Auburn Animal Hospital	Auburn	200
Martins Point Health Care	Portland	250
Sandy River Nursing Care	Farmington	250
Islands Community Medical Services, Inc.	Vinalhaven	300
Riverview Psychiatric Center	Augusta	400
CMMC-FPR	Lewiston	500
Evergreen Manor	Saco	500
Maine Veterans Home	Bangor	500
Courtland Rehab. & Living Ctr.	Ellsworth	600
Mount Desert Island Hospital/MDI Health Centers	Bar Harbor	800
MaineGeneral Medical Center	Waterville	800
The Aroostook Medical Center	Presque Isle	1,000
Veterinary Clinic	Brunswick	1,000
Animal Hospital of Waterville	Waterville	1,200
Community Correctional Alternatives	Farmington	1,500
Northern Maine Medical Center	Fort Kent	2,000
Medomak Veterinary Services	Waldoboro	3,000
White Birch Medical Center	Millinocket	8,000
Bath Iron Works	Bath	10,000

Question L204.03

Total of 285 agency surveys (excluding Morticians, EMS and School Nurses).

**Table 44. Storage Space – Unsecured – Non-climate Controlled, Maine, 2004**

How many square feet of storage space of **Unsecured (open warehouse, empty room) – Non-climate Controlled (no air conditioning and heat)** could your agency provide for temporary emergency response use in your community? If none, please enter 0 in the field.

**NOTE:** Listed are only those agencies that answered other than 0.

Agency	City	Square Feet
Newton Center	Sanford	1
Crossroads For Women, Inc.	Portland	1
Gardiner Health Care	Gardiner	2
Beth Koester MD Family Medicine	Camden	6
Russell Park Rehabilitation & Living Center	Lewiston	6
Inland Hospital	Waterville	30
Barron Center,	Portland	50
Mark5t Square Health Care Center	South Paris	50
Animal Medical Assoc.	Saco	60
Faith Family Health Care	Baileyville	64
Lincolnvile Reg. Health Cntr	Lincolnvile	100
Fryeburg Health Care Center	Fryeburg	100
Calais Hospital	Calais	100
H.D. Goodall Hospital	Sanford	100
Montello Manor	Lewiston	100
Carl F. Alessi, MD Family Practice	Lincoln	200
Katahdin Valley Health Center	Patten	200
St. Mary's Regional Medical Center	Lewiston	200
Sandy River Nursing Care	Farmington	200
Orono Commons	Orono	200
Facing Change PA	Lewiston	200
Forest Ave. Vet Hospital	Portland	200
Martins Point Health Care	Portland	250
Mount Desert Island Hospital/MDI Health Centers	Bar Harbor	300
Country Manor Nursing Home	Coopers Mills	300
Mount St. Joseph	Waterville	300
Maine Veterans Home	South Paris	300
Sacopee Veterinary Clinic	Cornish	350
Maine Veterans Home	Bangor	400
Riverview Psychiatric Center	Augusta	400
St. Joseph Healthcare	Bangor	500
David L Hall MD	Rockport	600
Rumford Hospital	Rumford	800
Southern Maine Medical Center	Biddeford	800
Oxford Hills Family Practice	Oxford Hills	1,000
Crisis & Counseling Center	Augusta	1,000
The Aroostook Medical Center	Presque Isle	1,000
Caribou Nursing Home	Caribou	1,000
High View Manor	Madawaska	1,000
St. Joseph Nursing Home	Frenchville	1,000
Bethel Animal Hospital	Bethel	1,000
Maine Coast Veterinary Hospital	Blue Hill	1,000
Victorian Villa	Canton	1,200
Victorian Villa Rehab & Living Center	Canton	1,200
Animal Hospital of Waterville	Waterville	1,200
Evergreen Manor	Saco	1,500
White Birch Medical Center	Millinocket	2,000
Medomak Veterinary Services	Waldoboro	3,000

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**Table 44. Storage Space - Unsecured – Non-climate Controlled, Maine, 2004 (Cont)**

	<b>Agency</b>	<b>City</b>	<b>Square Feet</b>
	Northern Maine Medical Center	Fort Kent	4,000
	Oceanview Nursing and Residential Care	Lubec	4,000
	Bath Iron Works	Bath	10,000
	Sweetser	Saco	10,000

Question L204.04

Total of 285 agency surveys (excluding Morticians, EMS and School Nurses).

~~End Strategic National Stockpile~~

## VIII. Decontamination Equipment

The following 3 tables measure agency fixed decontamination equipment, patient decontamination capacity per hour, and ability to accommodate stretchers.

**Table 45. Fixed Decontamination Capability, Maine, 2004**

Describe your FIXED (permanent, not portable or temporary) onsite patient decontamination capability (showers, etc.).

**NOTE:** Listed are only those agencies that answered the question.

Agency	Fixed Decontamination Capabilities
Bridgton Hospital	Showers in the ER
Calais Hospital	None until new facility need con and 1 yr to build
Cary Medical Center	Shower stalls in male and female locker rooms/restrooms
Central Maine Medical Center	1 old shower, not enclosed
Charles A. Dean Memorial Hospital	Have None
Down East Community Hospital	No Permanent Patient Decon Available
Eastern Maine Medical Center	(1) Single room, Standup Shower, Handheld Shower, Inground tank,
Franklin Memorial Hospital	0
H.D. Goodall Hospital	None
Houlton Regional Hospital	0
Inland Hospital	Portable
MDI Hospital	None
Maine Coast Memorial Hospital	None
Maine Medical Center	single patient sized decon facility with shower, water collection and eye wash
MaineGeneral Medical Center	We have plumbed warm water to the outside decon. area. We have dedicated storage of the portable decon. equipment and PPE
Mayo Regional Hospital	decon room in the ED
Mercy Hospital	8-12
Mid Coast Hospital	single patient shower
Miles Memorial Hospital	Single decontamination room in the emergency department.
Northern Maine Medical Center	None
Penobscot Bay Medical Center	We have a separate decontamination room in the ED equipped with 2 showers and self-contained storage of waste liquid.
Penobscot Valley Hospital	none
Redington-Fairview General Hospital	0
Rumford Hospital	0
Sebasticook Valley Hospital	None
Southern Maine Medical Center	None
St. Joseph Healthcare	One room with shower and collection tank
St. Mary's Regional Medical Center	Exam room - floor drain - portable tub, disposable
Stephens Memorial Hospital	Single Shower
The Aroostook Medical Center	2 showers inside ambulance garage by ED
Waldo County General Hospital	ER based Decon shower - 300gl capacity - Needs to be pumped out by Clean Harbor, Inc.
York Hospital	Portable decontamination unit that York Fire Dept. maintains

Questions L210.01

Total of 39 agency surveys asked of Hospitals only.

**Table 46. Patient Capability for Fixed Decontamination, Maine, 2004**

What is the patient capability per hour for this FIXED decontamination facility?

<b>Patient Capability for Fixed Decontamination</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>Less than 6 patients per hour</b>	<b>18</b>	<b>6</b>	<b>9</b>	<b>3</b>
<b>6-10 patients per hour</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>11-20 patients per hour</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>21-30 patients per hour</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>31 or more patients per hour</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Question L210.09

Total of 36 agency surveys asked of Hospitals only.

**Table 47. Fixed Decontamination – Stretchers, Maine, 2004**

Can your FIXED decontamination facility accommodate stretchers?

<b>Fixed Decontamination - Stretchers</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>Yes</b>	<b>14</b>	<b>5</b>	<b>6</b>	<b>3</b>
<b>No</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>1</b>

Question L210.10

Total of 36 agency surveys asked of Hospitals only.

~~End Decontamination Equipment ~~

## IX. Trauma and Burn Care

Tables 48 through 62 measures Maine's trauma and burn care capacity and procedures. The tables also reflect current treatment capacity, existing Memorandums of Agreements, staff mobilization capability, bypass and transfer protocols, and human remains policies.

**Table 48. Written Policy for Triage and Treatment Sorted by Region, Maine, 2004**

If your agency is involved in responding to an emergency, do you have a policy and procedure in place to track affected person's location and condition through triage and treatment in the health care system?

Written Policy for Triage and Treatment	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>216</b>	<b>54</b>	<b>88</b>	<b>74</b>
<b>Yes</b>	<b>48</b>	<b>10</b>	<b>25</b>	<b>13</b>
<b>No</b>	<b>104</b>	<b>28</b>	<b>41</b>	<b>35</b>

**Table 48A. Written Policy for Triage and Treatment Sorted by Respondent Category, Maine, 2004**

	Total	AC	ASC	COL	CMHA	FQHC	HHA	HOS	PH	RP	SATA	SCH RN
<b>Total Surveys</b>	<b>216</b>	<b>81</b>	<b>6</b>	<b>5</b>	<b>24</b>	<b>11</b>	<b>12</b>	<b>36</b>	<b>3</b>	<b>8</b>	<b>11</b>	<b>19</b>
<b>Yes</b>	<b>48</b>	<b>8</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>27</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>1</b>
<b>No</b>	<b>104</b>	<b>53</b>	<b>2</b>	<b>2</b>	<b>16</b>	<b>8</b>	<b>4</b>	<b>5</b>	<b>2</b>	<b>0</b>	<b>8</b>	<b>4</b>

Question L315

Total of 216 agency surveys asked of Ambulatory Care/Rural Health Centers (AC), Ambulatory Surgery Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA) Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS) and Psychiatric Hospitals (PH), Retail Pharmacies (RP), Substance Abuse Treatment Agencies (SATA), School Nurses (SCH\_RN).

**Table 49. Trauma Patient Memorandum of Agreement, Maine, 2004**

Do you have agreements with other facilities that would outline under which circumstances you would move trauma patients?

Trauma Patient Memorandum of Agreement	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>142</b>	<b>34</b>	<b>61</b>	<b>47</b>
<b>Yes</b>	<b>32</b>	<b>6</b>	<b>18</b>	<b>8</b>
<b>No</b>	<b>79</b>	<b>22</b>	<b>29</b>	<b>28</b>

Question L220

Total of 142 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgery Centers, College Health Centers, Federally Qualified Health Centers, Hospitals and Psychiatric Hospitals.

**Table 50. Acutely Injured Patients, Maine, 2004**

On any given day, at your usual level of activity, how many acutely injured patients could you manage simultaneously in the event of for example, a plane crash or a logging accident?

<b>Acutely Injured Patients</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>195</b>	<b>50</b>	<b>84</b>	<b>61</b>
<b>Ambulatory Care/Rural Health</b>	<b>178</b>	<b>27</b>	<b>61</b>	<b>90</b>
<b>Ambulatory Surgery Center</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>14</b>
<b>College Health Centers</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>6</b>
<b>Federally Qualified Health Centers</b>	<b>12</b>	<b>0</b>	<b>12</b>	<b>0</b>
<b>Hospital</b>	<b>236</b>	<b>35</b>	<b>146</b>	<b>44</b>
<b>Long Term Care Center</b>	<b>122</b>	<b>32</b>	<b>33</b>	<b>57</b>
<b>Psychiatric Hospital</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Question L222

Total of 195 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgical Care, College Health Centers, Federally Qualified Health Care, Hospitals, Long Term Care and Psychiatric Hospitals.

**Table 51. Mobilization of Professional Staff, Maine, 2004**

In a mass casualty event, how many professional staff could you mobilize to report to work within one hour?

<b>Mobilization of Professional Staff</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>242</b>	<b>63</b>	<b>102</b>	<b>77</b>
<b>Total Number of Staff Mobilized</b>	<b>2,430</b>	<b>598</b>	<b>1,123</b>	<b>709</b>
<b>Hospital</b>	<b>1,032</b>	<b>264</b>	<b>638</b>	<b>130</b>
<b>Community Mental Health Agency</b>	<b>469</b>	<b>102</b>	<b>197</b>	<b>170</b>
<b>Long Term Care Center</b>	<b>398</b>	<b>130</b>	<b>137</b>	<b>131</b>
<b>Ambulatory Care/Rural Health</b>	<b>286</b>	<b>51</b>	<b>90</b>	<b>145</b>
<b>Home Health Agency</b>	<b>74</b>	<b>9</b>	<b>15</b>	<b>50</b>
<b>Federally Qualified Health Centers</b>	<b>64</b>	<b>28</b>	<b>29</b>	<b>7</b>
<b>Ambulatory Surgery Center</b>	<b>41</b>	<b>0</b>	<b>0</b>	<b>41</b>
<b>Substance Abuse Treatment</b>	<b>38</b>	<b>9</b>	<b>17</b>	<b>12</b>
<b>College Health Clinic</b>	<b>28</b>	<b>5</b>	<b>0</b>	<b>23</b>
<b>Psychiatric Hospital</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Question L225

Total of 242 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care, Psychiatric Hospitals and Substance Abuse Treatment Agencies.

**Table 52. Treatment Rooms, Maine, 2004**

How many treatment rooms in your emergency department are equipped for the care of critically injured patients?

<b>Treatment Rooms</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>None</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>1 room</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>1</b>
<b>2-3 rooms</b>	<b>19</b>	<b>5</b>	<b>12</b>	<b>2</b>
<b>More than 3 rooms</b>	<b>9</b>	<b>1</b>	<b>5</b>	<b>3</b>

Question L226

Total of 36 agency surveys asked of Hospitals only.

**Table 53. Critically Injured Patients, Maine, 2004**

Does your hospital have an operating room available and equipped for the care of critically injured patients 24 hours a day?

<b>Critically Injured Patients</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>Yes</b>	<b>27</b>	<b>7</b>	<b>16</b>	<b>4</b>
<b>No</b>	<b>4</b>	<b>0</b>	<b>2</b>	<b>2</b>

Question L227

Total of 36 agency surveys asked of Hospitals only.

**Table 54. ICU Equipped for Critically Injured Patients, Maine, 2004**

Does your hospital have an ICU equipped for the care of critically injured patients?

<b>ICU Equipment for Critically Injured Patients</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>Yes</b>	<b>27</b>	<b>7</b>	<b>15</b>	<b>5</b>
<b>No</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>1</b>

Question L228

Total of 36 agency surveys asked of Hospitals only.

**Table 55. Blood Bank, Maine, 2004**

Does your hospital have a blood bank?

<b>Blood Bank</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>Yes</b>	<b>28</b>	<b>7</b>	<b>16</b>	<b>5</b>
<b>No</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>

Question L229

Total of 36 agency surveys asked of Hospitals only.

**Table 56. Surgical Specialists Availability, Maine, 2004**

Which of the following surgical specialists are available at your hospital and regularly involved in the care of injured patients? (Please check all that apply)

<b>Surgical Specialists Availability</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>36</b>	<b>8</b>	<b>19</b>	<b>9</b>
<b>General Surgeon</b>	<b>29</b>	<b>7</b>	<b>17</b>	<b>5</b>
<b>Orthopedic Surgeon</b>	<b>25</b>	<b>5</b>	<b>15</b>	<b>5</b>
<b>Urologist</b>	<b>19</b>	<b>5</b>	<b>10</b>	<b>4</b>
<b>Adult Critical Care Specialist</b>	<b>16</b>	<b>4</b>	<b>8</b>	<b>4</b>
<b>Plastic Surgeon</b>	<b>8</b>	<b>3</b>	<b>4</b>	<b>1</b>
<b>Thoracic Surgeon</b>	<b>7</b>	<b>3</b>	<b>2</b>	<b>2</b>
<b>Oral-maxillofacial Surgeon</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>1</b>
<b>Pediatric Critical Care Specialist</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>0</b>
<b>Neurosurgeon</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>0</b>
<b>Pediatric Surgeon</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>

Question L230

Total of 36 agency surveys asked of Hospitals only.



**Table 57. Written Protocols for Injury Types, Maine, 2004**

Does your hospital have written protocols outlining which injury types can and cannot be cared for onsite?

Written Protocols for Injury Types	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	36	8	19	9
Yes	19	5	10	4
No	11	2	7	2

Question L231

Total of 36 agency surveys asked of Hospitals only.

**Table 58. Acutely Injured Patients by Departments, Maine, 2004**

In the event of a mass-casualty situation, how many acutely injured patients can be cared for simultaneously in the following departments?

Acutely Injured Patients by Departments	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	36	8	19	9
Emergency Department	232	50	136	46
Inpatient Unit	827	74	700	53
Intensive Care Unit	170	32	106	32

Question L231-L234

Total of 36 agency surveys asked of Hospitals only.

**Table 59. Written Agreements for Transfer of Injured Patients, Maine, 2004**

Does your hospital have written agreements to facilitate the transfer of injured patients to regional Trauma Centers?

Written Agreements for Transfer of Injured Patients	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	36	8	19	9
Yes	21	6	10	5
No	10	1	8	1

Question L235

Total of 36 agency surveys asked of Hospitals only.

**Table 60. Bypass Protocol for Emergency Department, Maine, 2004**

Does your Emergency Department sanction a bypass protocol to divert injured patients to a regional Trauma Center?

Bypass Protocol for Emergency Department	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	36	8	19	9
Yes	22	6	11	5
No	8	1	6	1

Question L236

Total of 36 agency surveys asked of Hospitals only.

**Table 61. Hospital Helipad, Maine, 2004**

Does your hospital have a helipad?

Hospital Helipad	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	36	8	19	9
Yes	14	2	9	3
No	15	5	7	3
In Process	2	0	2	0

Question L237

Total of 36 agency surveys asked of Hospitals only.

**Table 62. Human Remains Capacity, Maine, 2004**

<b>Human Remains Capacity</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>21</b>	<b>5</b>	<b>12</b>	<b>4</b>
<b>How many human remains does your agency have the capacity for storing?</b>	<b>468</b>	68	390	10
<b>How many human remains could your agency process for burial in a 24-hour period?</b>	<b>212</b>	28	134	50
<b>How many vehicles and drivers could your agency provide for transport of human remains in the event of a mass casualty event?</b>	<b>63</b>	12	41	10
<b>Can you cremate? Y/N (Yes responses)</b>	<b>5</b>	0	5	0
<b>If yes, how many human remains could your agency cremate in a 24-hour period?</b>	<b>36</b>	0	36	0

Question L296-299

Total of 21 agency surveys asked of Morticians only.

~~End Trauma & Burn Care~~

## X. Behavioral Health and Substance Abuse

The following 6 tables assess current trained staff and existence of behavioral health/substance abuse plans and agreements.

**Table 63. Trained Staff for Outreach Crisis Counseling, Maine, 2004**

Does your agency have the trained staff available to provide outreach crisis counseling for emotional and mental health services?

Trained Staff for Outreach Crisis Counseling	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	236	62	102	72
Yes	52	15	23	14
No	138	37	59	42

Question L499.00

Total of 236 agency surveys (excluding Ambulatory Surgical Care, EMS, Morticians, Retail Pharmacies, School Nurses and Veterinarians).

**Table 64. Trained Staff Count for Outreach Crisis Counseling, Maine, 2004**

If yes, as of today, how many trained staff are available to provide outreach crisis counseling services following a traumatic event?

Trained Staff Count for Outreach Crisis Counseling	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	236	62	102	72
Agency staff	1,196	210	344	642
Of this number, how many are licensed mental health staff?	566	83	192	291

Question L499.01

Total of 236 agency surveys (excluding Ambulatory Surgical Care, EMS, Morticians, Retail Pharmacies, School Nurses and Veterinarians).

**Table 65. Written Plan for Emotional and Mental Health Needs, Maine, 2004**

Are emotional and mental health needs addressed in your agency plan for each of the following groups of people? (Please check all that apply)

Written Plan for Emotional and Mental Health Needs	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	236	62	102	72
Staff	58	14	30	14
Victims	37	7	21	9
Family of victims	31	6	16	9
Children of staff	26	9	13	4
Community members living with existing mental health disorders	25	7	8	10
Community members in substance abuse treatment	21	5	8	8
Elder of staff	19	8	6	5
General public	17	5	7	5
Emergency responders	17	3	10	4
Homebound/physically disabled	15	3	7	5
Community members in jail or prison	12	2	5	5

Question L500.00

Total of 236 agency surveys (excluding Ambulatory Surgical Care, EMS, Morticians, Retail Pharmacies and Veterinarians).

**Table 66. Written Agreement with other Agencies for Crisis Counseling, Maine, 2004**

Does your agency have a written, formal agreement with other agencies for crisis counseling for emotional and mental health services for the following groups?

(Please check all that apply)

<b>Written Agreement with other Agencies for Crisis Counseling</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>236</b>	<b>62</b>	<b>102</b>	<b>72</b>
<b>Victims</b>	<b>25</b>	<b>8</b>	<b>11</b>	<b>6</b>
<b>Family of victims</b>	<b>19</b>	<b>6</b>	<b>8</b>	<b>5</b>
<b>Hospital staff</b>	<b>19</b>	<b>5</b>	<b>10</b>	<b>4</b>
<b>Community members with existing mental disorders</b>	<b>19</b>	<b>7</b>	<b>8</b>	<b>4</b>
<b>Community members in substance abuse treatment</b>	<b>16</b>	<b>6</b>	<b>4</b>	<b>6</b>
<b>General public</b>	<b>13</b>	<b>4</b>	<b>4</b>	<b>5</b>
<b>Emergency responders</b>	<b>12</b>	<b>4</b>	<b>6</b>	<b>2</b>
<b>Mentally retarded/ developmentally delayed</b>	<b>9</b>	<b>3</b>	<b>2</b>	<b>4</b>
<b>Community members in jail or prison</b>	<b>9</b>	<b>3</b>	<b>1</b>	<b>5</b>
<b>Homebound/physically disabled</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>2</b>

Question L501.00

Total of 236 agency surveys (excluding Ambulatory Surgical Care, EMS, Morticians, Retail Pharmacies, School Nurses and Veterinarians).

**Table 67. Written Plan for Substance Abuse Treatment Services, Maine, 2004**

Does your plan address delivery of substance abuse treatment services in response to a large-scale disaster? (Please check all that apply)

<b>Written Plan for Substance Abuse Treatment Services</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>236</b>	<b>62</b>	<b>102</b>	<b>72</b>
<b>Community members in treatment</b>	<b>9</b>	<b>4</b>	<b>2</b>	<b>3</b>
<b>Members of the general public</b>	<b>6</b>	<b>5</b>	<b>0</b>	<b>1</b>
<b>Community members on treatment waiting list</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>2</b>
<b>Community members in jail or prison</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>2</b>
<b>Community members in Methadone maintenance treatment</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>1</b>

Question L504.00

Total of 236 agency surveys (excluding Ambulatory Surgical Care, EMS, Morticians, Retail Pharmacies, School Nurses and Veterinarians).

**Table 68. Mental Health/Substance Abuse Memorandum of Agreement, Maine, 2004**

Do you have memorandum of agreement with local mental health/substance abuse agencies to provide needed crisis counseling services following a traumatic event?

<b>Mental Health/Substance Abuse Memorandum of Agreement</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>242</b>	<b>63</b>	<b>102</b>	<b>77</b>
<b>Yes</b>	<b>45</b>	<b>12</b>	<b>18</b>	<b>15</b>
<b>No</b>	<b>131</b>	<b>32</b>	<b>57</b>	<b>42</b>

Question L221

Total of 242 agency surveys (excluding EMS, Morticians, Retail Pharmacies, School Nurses and Veterinarians).

~~End of Behavioral Health and Substance Abuse ~~

## **XI. Communication Equipment**

Tables 69-77 assess communication equipment, infrastructure, communication plans and agreements.

**Table 69. Computer Count, Maine, 2004**

How many of the following computers are used in your agency?

<b>Computer Count</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>203</b>	<b>54</b>	<b>82</b>	<b>67</b>
<b>Desktop Computers</b>	<b>5,330</b>	695	1,239	3,396
<b>Laptop Computers</b>	<b>619</b>	68	245	306
<b>Personal digital assistants-PDAs</b>	<b>319</b>	81	44	194

Question L301.04-L301.06

Total of 203 agency surveys asked of, Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Long Term Care, Substance Abuse Treatment Agencies.

**Table 70. Internet Access Type, Maine, 2004**

What type of Internet access does your agency have? (Please check only one)

<b>Internet Access Type</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>242</b>	<b>63</b>	<b>102</b>	<b>77</b>
<b>None-my agency doesn't have Internet access</b>	<b>14</b>	7	6	1
<b>Wireline/landline</b>	<b>120</b>	23	58	39
<b>Wireless</b>	<b>9</b>	1	6	2
<b>Both wireline and wireless</b>	<b>22</b>	7	6	9
<b>Don't know/Not sure</b>	<b>10</b>	4	5	1

Question L304.00

Total of 242 agency surveys asked of Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care, Psychiatric Hospitals and Substance Abuse Treatment Agencies.

**Table 71. Internet Access, Maine, 2004**

If you do have access, how does your agency connect with the Internet? (Please check all that apply)

<b>Internet Access</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>242</b>	<b>63</b>	<b>102</b>	<b>77</b>
<b>Continuous connection</b>	<b>122</b>	29	48	42
<b>Dial up access</b>	<b>52</b>	13	31	8
<b>Don't know/Not sure</b>	<b>12</b>	4	6	2

Question L304.02

Total of 242 agency surveys asked of, Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care, Psychiatric Hospitals and Substance Abuse Treatment Agencies.

**Table 72. Bandwidth Connection, Maine, 2004**

What bandwidth does your agency use to connect to the Internet?

<b>Bandwidth Connection</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>242</b>	<b>63</b>	<b>102</b>	<b>77</b>
<b>Less than 364 kilobytes/second</b>	<b>12</b>	<b>2</b>	<b>8</b>	<b>2</b>
<b>364 kilobytes/second or more</b>	<b>64</b>	<b>8</b>	<b>28</b>	<b>28</b>
<b>Don't know/Not sure</b>	<b>82</b>	<b>23</b>	<b>37</b>	<b>22</b>

Question L304.03

Total of 242 agency surveys asked of, Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care, Psychiatric Hospitals and Substance Abuse Treatment Agencies.

**Table 73. Internet Browser Type, Maine, 2004**

What browser does your agency use MOST FREQUENTLY to search/browse the Internet? (Please check only one)

<b>Internet Browser Type</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>242</b>	<b>63</b>	<b>102</b>	<b>77</b>
<b>Microsoft Internet Explorer</b>	<b>156</b>	<b>37</b>	<b>71</b>	<b>48</b>
<b>Netscape Navigator</b>	<b>7</b>	<b>1</b>	<b>4</b>	<b>2</b>
<b>AOL</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>4</b>

Question L304.04

Total of 242 agency surveys asked of, Ambulatory Care/Rural Health Centers, Ambulatory Surgical Centers, College Health Centers, Community Mental Health Agencies, Federally Qualified Health Centers, Home Health Agencies, Hospitals, Long Term Care, Psychiatric Hospitals and Substance Abuse Treatment Agencies.

**Table 74. Communication Technology Type Sorted by Region, Maine, 2004**

Which of the following types of communications technology are available at your agency?

Communication Technology Type	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>379</b>	<b>98</b>	<b>157</b>	<b>124</b>
<b>Voice mail</b>	<b>177</b>	<b>41</b>	<b>70</b>	<b>66</b>
<b>Conferencing calling</b>	<b>173</b>	<b>37</b>	<b>75</b>	<b>61</b>
<b>Audio conferencing</b>	<b>71</b>	<b>13</b>	<b>35</b>	<b>23</b>
<b>Videostreaming</b>	<b>50</b>	<b>13</b>	<b>19</b>	<b>18</b>
<b>Video conferencing</b>	<b>47</b>	<b>7</b>	<b>29</b>	<b>11</b>
<b>Teleconferencing</b>	<b>42</b>	<b>7</b>	<b>21</b>	<b>14</b>
<b>Satellite uplink</b>	<b>9</b>	<b>1</b>	<b>7</b>	<b>1</b>
<b>None of the above</b>	<b>81</b>	<b>25</b>	<b>37</b>	<b>19</b>
<b>Other</b>	<b>17</b>	<b>0</b>	<b>11</b>	<b>7</b>
--24 hr answering service	1	0	1	0
--6 cell phones	1	0	1	0
--Pager	1	0	1	0
--Telephone	2	0	1	1
--TTY answering	1	0	0	1
--WebEx	1	0	1	0
--Email	4	0	1	3
--FAX---FAX/email	1	0	0	1
--High speed internet connection & FAX	1	0	0	1
--Internet-email	1	0	1	0
--Pager-cell phone	1	0	1	0
--Phone & email	1	0	1	0
--Telemedicine	1	0	1	0

Question L305

Total of 379 agency surveys (excluding School Nurses).

**Table 74A. Communication Technology Types by Respondent Category, Maine, 2004**

Which of the following types of communications technology are available at your agency?

Communication Technology Type	Total	AC	ASC	COL	CMHA	EMS	FQHC	HHA	HOS	LTC	MOR	PH	RP	SATA	VET
Total Surveys Rec'd	379	81	6	5	24	73	11	12	36	53	21	3	8	11	35
Voice mail	177	29	3	4	14	37	6	9	29	21	5	2	4	6	8
Conference calling	173	30	3	4	13	24	5	9	29	28	10	2	4	5	7
Audio conferencing	71	13	0	1	6	2	4	5	22	11	1	2	1	1	2
Teleconferencing	42	6	0	2	2	6	2	4	14	2	0	2	1	1	0
Video conferencing	47	5	1	0	3	2	2	2	22	5	0	2	1	2	0
Video streaming	50	5	0	1	4	10	1	3	14	6	1	0	3	1	1
Satellite uplink	9	1	0	0	0	0	1	0	5	0	0	1	0	1	0
None of the above	81	19	0	0	3	22	0	0	0	8	5	0	3	1	20
Other	17	0	0	0	1	6	0	0	2	1	5	0	1	0	1
---24 hr answering serv	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
---6 cell phones	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
---Pager	2	0	0	0	0	1	0	0	0	0	0	0	0	0	0
---Telephone	1	0	0	0	0	1	0	0	0	0	1	0	0	0	0
---TTY answering	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
---WebEx	3	0	0	0	0	0	0	0	1	0	0	0	0	0	0
---Email	1	0	0	0	0	3	0	0	0	1	0	0	0	0	0
---Fax	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
---Fax/email	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
---High speed internet	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
---Internet – email	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0
---Pager-cell phones	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
---Phone & email	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0
---Telemedicine	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0

Question L305

Total of 379 agency surveys asked of Ambulatory Care/Rural Health Centers (AC), Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), EMS, Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care (LTC), Morticians (MOR), Psychiatric Hospitals (PH), Retail Pharmacies (RP), Substance Abuse Treatment Agencies (SATA) and Veterinarians (VET).



**Table 75. Communication Technology Count, Hospitals & Psychiatric Hospitals, Maine, 2004**

**NOTE:** - indicates no answer was given. (Numbers reflect the number of agencies that checked the answer shown at the left)

Communication Technology Count	Satellite Phone	Alpha Pager	Numeric Pager	Cell Phone	Radio – APCO25 compliant	Blackberry or other 2-way pager	Other radios
<b>Central Region</b>							
Bridgton Hospital	0	<10	25+	0	0	0	<10
Central Maine Medical Center	0	25+	25+	25+	0	0	11-24
Franklin Memorial Hosp	0	11-24	25+	25+	<10	0	11-24
Inland Hospital	-	-	-	-	-	-	-
MaineGeneral Medical Center	0	25+	25+	25+	0	0	25+
Riverview Psychiatric Hospital	-	-	-	-	-	-	-
Rumford Hospital	0	<10	<10	0	0	0	<10
St. Mary's Regional Med Center	0	25+	11-24	25+	0	0	25+
Stephen's Memorial Hospital	0	25+	25+	25+	-	0	11-24
<b>Eastern Region</b>							
Bangor Mental Health Institute	0	<10	25+	<10	0	0	11-24
Blue Hill Memorial Hospital	-	-	-	-	-	-	-
CA Dean Memorial Hosp	0	11-24	11-24	11-24	<10	0	<10
Calais Hospital	0	0	25+	0	<10	0	<10
Cary Medical Center	0	25+	25+	11-24	0	0	<10
Down East Community Hosp	0	0	11-24	0	0	0	<10
Eastern Maine Medical Center	<10	25+	25+	25+	25+	0	25+
Houlton Regional Hospital	0	25+	25+	11-24	0	0	<10
Maine Coast Memorial Hospital	0	25+	25+	11-24	0	0	11-24
Mayo Regional Hospital	0	25+	25+	<10	<10	0	-
MDI Hospital	0	0	25+	11-24	0	0	<10
Millinocket Regional Hospital	0	<10	25+	0	0	0	0
Northern Maine Medical Center	0	11-24	25+	<10	0	0	<10
Penobscot Bay Medical Center	0	11-24	25+	11-24	0	0	11-24
Penobscot Valley Hospital	0	0	25+	<10	0	0	<10
Redington-Fairview Gen Hospital	0	<10	11-24	0	0	0	11-24
Sebasticook Valley Hospital	0	0	25+	<10	-	0	11-24
St. Joseph Hospital	-	-	-	-	-	-	-
The Aroostook Medical Center	0	0	25+	25+	0	<10	11-24
Waldo County General Hospital	-	25+	25+	11-24	<10	0	<10
<b>Southern Region</b>							
H.D. Goodall Hospital	-	-	-	-	-	-	-
Maine Medical Center	25+	25+	25+	25+	25+	25+	25+
Mercy Hospital	-	-	-	-	-	-	-
Mid Coast Hospital	0	<10	25+	11-24	0	0	11-24
Miles Memorial Hospital	-	-	-	-	-	-	-
Parkview Adventist Med Center	0	0	25+	25+	<10	<10	0
Southern Maine Medical Center	0	25+	25+	11-24	0	0	11-24
Spring Harbor Hospital	0	11-24	25+	11-24	0	0	11-24
St. Andrews Hospital	0	25+	25+	25+	0	0	<10
York Hospital	25+	25+	25+	25+	<10	<10	0

Question L306

Total of 39 agency surveys Hospitals and Psychiatric Hospitals only

**Table 75A. Communication Technology Count by Respondent Category, Maine, 2004**

How many of the following are available at your agency?

**NOTE:** Numbers reflect the number of agencies that checked the answer shown at the left.

<b>Communication Technology Count</b>	<b>Total</b>	<b>AC</b>	<b>ASC</b>	<b>COL</b>	<b>CMHA</b>	<b>EMS</b>	<b>FQHC</b>	<b>HHA</b>	<b>HOS</b>	<b>LTC</b>	<b>PH</b>	<b>SATA</b>
<b>Total Survey s Rec'd</b>	<b>315</b>	<b>81</b>	<b>6</b>	<b>5</b>	<b>24</b>	<b>73</b>	<b>11</b>	<b>12</b>	<b>36</b>	<b>53</b>	<b>3</b>	<b>11</b>
<b>Satellite Phone</b>												
---None	233	55	3	4	16	67	5	7	27	40	2	7
---Less than 10	11	3	0	0	1	3	1	2	1	0	0	0
---11-24	1	0	0	0	0	0	1	0	0	0	0	0
---25 or more	3	1	0	0	0	0	0	0	2	0	0	0
<b>Alpha Pager</b>												
---None	151	41	4	3	10	35	6	6	7	33	0	6
---Less than 10	43	12	0	1	3	15	0	0	5	6	1	0
---11-24	19	1	0	0	3	7	0	0	5	1	1	1
---25 or more	32	4	0	0	2	9	0	3	14	0	0	0
<b>Numeric Pager</b>												
---None	77	19	1	2	5	34	1	0	0	11	0	4
---Less than 10	96	30	3	1	6	23	3	1	1	26	0	2
---11-24	23	5	0	1	1	5	2	3	4	1	0	1
---25 or more	49	3	0	0	6	7	0	5	26	0	2	0
<b>Cell Phone</b>												
---None	50	17	0	0	1	7	2	3	6	12	0	2
---Less than 10	141	39	2	3	6	51	3	1	4	26	1	5
---11-24	30	0	1	0	4	12	1	0	10	1	1	0
---25 or more	30	3	0	1	7	2	1	5	11	0	0	0
<b>Radio-APCO25 compliant</b>												
---None	186	53	4	4	17	31	5	9	20	35	2	6
---Less than 10	29	4	0	0	0	15	0	0	7	2	0	1
---11-24	8	0	0	0	0	8	0	0	0	0	0	0
---25 or more	6	0	0	0	0	4	0	0	2	0	0	0
<b>Blackberry or other 2-way pager</b>												
--None	219	56	4	3	16	54	6	9	27	36	2	6
---Less than 10	14	1	0	1	1	5	0	0	3	2	0	1
---11-24	1	0	0	0	0	1	0	0	0	0	0	0
---25 or more	4	0	0	0	0	3	0	0	1	0	0	0

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**Table 75A. Communication Technology Count by Respondent Category, Maine, 2004 (Cont)**

Communication Technology Count	Total	AC	ASC	COL	CMHA	EMS	FQHC	HHA	HOS	LTC	PH	SATA
Other radio												
--None	122	46	4	2	14	11	5	8	3	25	0	4
---Less than 10	60	10	0	1	3	17	1	1	12	12	0	3
---11-24	42	1	0	1	0	25	0	0	11	2	2	0
---25 or more	18	0	0	0	0	14	0	0	4	0	0	0

Question L306

Total of 315 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), EMS, Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH) and Substance Abuse Treatment Agencies (SATA).

**Table 76. Written Plans for Special Populations Sorted by Region, Maine, 2004**

Have you developed written plans, policies and procedures to assure vital health information is communicated to "special populations" served by your agency, including: (Please check all that apply)

<b>Written Plans for Special Populations</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region*</b>
<b>Total Agency Surveys Received</b>	<b>343</b>	<b>90</b>	<b>143</b>	<b>110</b>
<b>Deaf/hard of hearing</b>	<b>78</b>	<b>18</b>	<b>34</b>	<b>26</b>
<b>Elderly persons</b>	<b>72</b>	<b>18</b>	<b>35</b>	<b>19</b>
<b>Non-English speaking/reading persons</b>	<b>68</b>	<b>20</b>	<b>28</b>	<b>20</b>
<b>Chronically ill patients requiring ongoing medical re-supply</b>	<b>52</b>	<b>13</b>	<b>24</b>	<b>15</b>
<b>Persons with serious mental illness</b>	<b>42</b>	<b>14</b>	<b>16</b>	<b>12</b>
<b>Children</b>	<b>42</b>	<b>11</b>	<b>19</b>	<b>12</b>
<b>People in substance abuse treatment</b>	<b>33</b>	<b>7</b>	<b>16</b>	<b>10</b>
<b>Dialysis patients</b>	<b>31</b>	<b>12</b>	<b>8</b>	<b>11</b>
<b>Homeless persons</b>	<b>24</b>	<b>6</b>	<b>9</b>	<b>9</b>
<b>Homebound persons</b>	<b>20</b>	<b>5</b>	<b>8</b>	<b>7</b>
<b>Migrant/seasonal farm workers</b>	<b>17</b>	<b>4</b>	<b>9</b>	<b>4</b>
<b>Recent Immigrants/refugees</b>	<b>11</b>	<b>4</b>	<b>1</b>	<b>6</b>

Question L314

Total of 343 agency surveys (excluding Morticians and Veterinarians). \*Includes data from NorDx Laboratories.

**Table 76A. Written Plans for Special Populations Sorted by Respondent Category, Maine, 2004**

Have you developed written plans, policies and procedures to assure vital health information is communicated to “special populations” served by your agency, including: (Please check all that apply)

<b>Written Plans for Special Populations</b>	<b>Total</b>	<b>AC</b>	<b>ASC</b>	<b>COL</b>	<b>CMHA</b>	<b>EMS</b>	<b>FQHC</b>	<b>HHA</b>	<b>HOS</b>	<b>LTC</b>	<b>PH</b>	<b>RP</b>	<b>SATA</b>	<b>SCH RN</b>
<b>Total Agency Surveys Received</b>	<b>342</b>	<b>81</b>	<b>6</b>	<b>5</b>	<b>24</b>	<b>73</b>	<b>11</b>	<b>12</b>	<b>36</b>	<b>53</b>	<b>3</b>	<b>8</b>	<b>11</b>	<b>19</b>
<b>Deaf/hard of hearing</b>	<b>78</b>	13	2	0	7	5	3	4	19	17	2	1	2	3
<b>Elderly persons</b>	<b>72</b>	9	1	0	3	7	3	5	10	31	1	0	2	0
<b>Non-English speaking/reading persons</b>	<b>68</b>	12	2	0	5	2	4	5	20	13	1	1	1	2
<b>Chronically ill patients requiring ongoing medical re-supply</b>	<b>52</b>	8	1	0	0	3	4	6	9	18	0	1	1	1
<b>Persons with serious mental illness</b>	<b>42</b>	4	0	0	8	2	3	4	7	8	3	1	1	1
<b>Children</b>	<b>42</b>	9	1	0	3	4	3	5	9	3	0	0	2	3
<b>People in substance abuse treatment</b>	<b>33</b>	5	0	0	4	0	3	1	8	3	2	0	7	0
<b>Dialysis patients</b>	<b>29</b>	4	0	0	0	1	0	5	4	13	0	1	1	0
<b>Homeless persons</b>	<b>24</b>	3	0	0	4	1	1	1	4	4	1	0	2	3
<b>Homebound persons</b>	<b>19</b>	2	0	0	2	1	1	6	3	2	0	0	2	0
<b>Migrant/seasonal farm workers</b>	<b>17</b>	3	0	0	0	3	1	1	5	1	0	0	2	1
<b>Recent Immigrants /refugees</b>	<b>11</b>	3	0	0	0	0	1	1	3	0	0	0	2	1

Question L314

Total of 342 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), EMS, Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH) , Retail Pharmacies (RP), Substance Abuse Treatment Agencies (SATA) and School Nurses (SCH\_RN).

**Table 77. Written Policy for Large Volume of Calls Sorted by Region, Maine, 2004**

If your agency is involved in responding to an emergency, do you have a policy and procedure in place to manage a large volume of calls regarding affected persons' location and health status?

Written Policy for Large Volume of Calls	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	261	69	110	82
Yes	131	36	54	41
No	44	11	20	13
In process	10	2	5	3

**Table 77A. Written Policy for Large Volume of Calls Sorted by Respondent Category, Maine, 2004**

Written Policy for Large Volume of Calls	Total	AC	ASC	COL	CMHA	FQHC	HHA	HOS	LTC	PH	SATA	SCH RN
Total Surveys Rec'd	261	81	6	5	24	11	12	36	53	3	11	19
Yes	131	54	3	1	13	7	5	8	31	1	7	1
No	44	5	0	0	3	0	2	20	6	2	2	4
In Process	10	1	0	2	1	2	0	2	1	0	1	0

Question L316

Total of 261 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH), Substance Abuse Treatment Agencies (SATA) and School Nurses (SCH\_RN)

~~End Redundant Communication~~

## XII. Mutual Aid Plan for EMS

The following 9 tables measure EMS current transport equipment and response capacity.

**Table 78. Transporting Ambulances, Maine, 2004**

Transporting Ambulances	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	73	20	32	21
How many transporting ambulances does your agency operate with normal staffing?	116	23	65	28
How many additional transporting ambulances could your region operate with call back or other additional personnel within 30 minutes?	296	60	101	135

Question L400.00-401.00

Total of 73 agency surveys asked of EMS only.

**Table 79. Primary Ambulance Service, Maine, 2004**

Do you contract out or receive primary ambulance service from another provider?

Primary Ambulance Service	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	73	20	32	21
Yes	25	10	9	6
No	45	9	21	15
If yes to the above question, how many transporting ambulances are dedicated to or stationed in your agency?	50	10	32	8

Question L402.00- L402.01

Total of 73 agency surveys asked of EMS only

**Table 80. Dedicated Ambulances, Maine, 2004**

If yes to the above questions, how many transporting ambulances are dedicated to or stationed in your agency?

Dedicated Ambulances	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	73	20	32	21
None	5	2	0	3
1-5 additional ambulances	22	9	9	4
6-10 additional ambulances	1	0	1	0
More than 10 ambulances	1	0	0	1
Don't know/Not sure	2	1	1	0

Question L402.02

Total of 73 agency surveys asked of EMS only.

**Table 81. Additional Ambulances, Maine, 2004**

If yes to the above question, how many additional ambulances could this provider supply to your agency if needed within 30 minutes?

Additional Ambulances	Total	Central Region	Eastern Region	Southern Region
Total Agency Surveys Received	73	20	32	21
None	6	1	2	3
1-5 additional ambulances	18	8	6	4
6-10 additional ambulances	7	2	4	1
More than 10 ambulances	0	0	0	0
Don't know/Not sure	3	1	2	0

Question L402.03

Total of 73 agency surveys asked of EMS only.

**Table 82. Ambulance - Additional Capacity, Maine, 2004**

How many other cities/towns rely on the same ambulances for additional capacity?

<b>Ambulance - Additional Capacity</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>73</b>	<b>20</b>	<b>32</b>	<b>21</b>
<b>None</b>	<b>8</b>	<b>0</b>	<b>5</b>	<b>3</b>
<b>1-3 cities/towns</b>	<b>14</b>	<b>2</b>	<b>8</b>	<b>4</b>
<b>4-6 cities/towns</b>	<b>13</b>	<b>6</b>	<b>5</b>	<b>2</b>
<b>More than 6 cities/towns</b>	<b>14</b>	<b>6</b>	<b>6</b>	<b>2</b>
<b>Don't know/Not sure</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>

Question L402.04

Total of 73 agency surveys asked of EMS only.

**Table 83. Ambulance Stockpile of Medical Supplies, Maine, 2004**

Does your ambulance service have a stockpile of additional medical supplies to treat victims involved in a multi-casualty incident?

<b>Ambulance Stockpile of Medical Supplies</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>73</b>	<b>20</b>	<b>32</b>	<b>21</b>
<b>Yes</b>	<b>58</b>	<b>17</b>	<b>26</b>	<b>15</b>
<b>No</b>	<b>13</b>	<b>3</b>	<b>4</b>	<b>6</b>

Question L403.00

Total of 73 agency surveys asked of EMS only.

**Table 84. Ambulance Stockpile Count, Maine, 2004**

If yes, how many people can these supplies treat?

<b>Ambulance Stockpile Count</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>73</b>	<b>20</b>	<b>32</b>	<b>21</b>
<b>Less than 15 people</b>	<b>27</b>	<b>5</b>	<b>14</b>	<b>8</b>
<b>15-25 people</b>	<b>23</b>	<b>8</b>	<b>8</b>	<b>7</b>
<b>26-50 people</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>0</b>
<b>More than 50 people</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>
<b>Don't know/Not sure</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>0</b>

Question L403.01

Total of 73 agency surveys asked of EMS only.

**Table 85. Dispatch Communication, Maine, 2004**

Who do you have dispatch communication with? (Please check all that apply)

<b>Dispatch Communication</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>73</b>	<b>20</b>	<b>32</b>	<b>21</b>
<b>Fire department</b>	<b>58</b>	<b>14</b>	<b>25</b>	<b>19</b>
<b>Emergency medical services</b>	<b>51</b>	<b>12</b>	<b>21</b>	<b>18</b>
<b>Police department</b>	<b>48</b>	<b>12</b>	<b>19</b>	<b>17</b>
<b>County sheriff department</b>	<b>48</b>	<b>16</b>	<b>21</b>	<b>11</b>
<b>Other ambulance providers</b>	<b>44</b>	<b>9</b>	<b>22</b>	<b>13</b>
<b>Hospitals</b>	<b>40</b>	<b>8</b>	<b>19</b>	<b>13</b>
<b>Emergency management agency</b>	<b>31</b>	<b>9</b>	<b>10</b>	<b>12</b>
<b>Local public health agency</b>	<b>7</b>	<b>1</b>	<b>4</b>	<b>2</b>

Question L407.00

Total of 73 agency surveys asked of EMS only.



**Table 86. EMS Mutual Aid Agreements, Maine, 2004**

Does your agency have mutual aid agreements in place with other EMS agencies to support delivery of EMS services if you need to respond to a surge in demand for service?

<b>EMS Mutual Aid Agreements</b>	<b>Total</b>	<b>Central Region</b>	<b>Eastern Region</b>	<b>Southern Region</b>
<b>Total Agency Surveys Received</b>	<b>73</b>	<b>20</b>	<b>32</b>	<b>21</b>
<b>Yes, written agreements</b>	<b>47</b>	13	24	10
<b>Yes, but only informal verbal agreements</b>	<b>19</b>	7	3	10
<b>No</b>	<b>4</b>	1	3	0

Question L108.00

Total of 73 surveys surveys asked of EMS only.

~~ End Mutual Aid Plan for EMS~~

### XIII. Existing Plan Components

The following 12 tables assess emergency plan components, procedures, role definition, and exercise schedule.

**Table 87. Written Plans and Procedures Sorted by Region, Maine, 2004**

Does your agency have officially adopted, written plans and procedures so it can respond to events or accidents involving the following?

Written Plans and Procedures	Total	Central Region	Eastern Region	Southern Region*
<b>Total Agency Surveys Received</b>	<b>378</b>	<b>99</b>	<b>153</b>	<b>126</b>
<b>Natural disasters</b>	<b>164</b>	47	64	53
<b>Chemical agents</b>	<b>157</b>	39	62	56
<b>Biological/infectious disease outbreak</b>	<b>129</b>	30	57	42
<b>Explosives</b>	<b>92</b>	23	37	32
<b>Radiological agents</b>	<b>82</b>	19	35	28
<b>Water contamination agents</b>	<b>79</b>	15	35	29
<b>Food contamination agents</b>	<b>74</b>	17	31	26
<b>School or bus crisis or emergency</b>	<b>69</b>	15	26	28
<b>Nuclear agents</b>	<b>54</b>	15	18	21

**Table 87A. Written Plans and Procedures Sorted by Respondent Category, Maine, 2004**

Written Plans and Procedures	Total	AC	ASC	COL	CMHA	EMS	FQHC	HHA	HOS*	LTC	PH	RP	SATA	SCH RN	VET
<b>Total Surveys Received</b>	<b>378</b>	<b>81</b>	<b>6</b>	<b>5</b>	<b>24</b>	<b>73</b>	<b>11</b>	<b>12</b>	<b>37</b>	<b>53</b>	<b>3</b>	<b>8</b>	<b>11</b>	<b>19</b>	<b>35</b>
<b>Natural disasters</b>	<b>163</b>	16	2	1	15	36	2	5	31	37	3	2	6	4	3
<b>Chemical agents</b>	<b>157</b>	23	1	1	9	33	2	4	28	25	2	2	3	7	17
<b>Biological/infectious disease outbreak</b>	<b>129</b>	20	2	0	7	26	2	4	30	21	2	2	4	4	5
<b>Explosives</b>	<b>92</b>	11	0	0	5	23	1	3	21	16	3	1	1	4	3
<b>Radiological agents</b>	<b>82</b>	10	0	0	2	23	1	1	28	1	0	2	2	1	11
<b>Water cont agents</b>	<b>80</b>	13	0	0	6	14	0	2	16	19	3	2	2	2	1
<b>Food cont agents</b>	<b>75</b>	10	0	0	7	9	1	2	15	19	3	2	3	3	1
<b>School/bus crisis/emerg.</b>	<b>69</b>	6	0	1	4	32	1	1	15	0	0	0	2	7	0
<b>Nuclear agents</b>	<b>54</b>	7	0	0	2	18	0	2	18	2	1	1	1	0	2

Question L103

Total of 378 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), EMS, Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH), Retail Pharmacies (RP), Substance Abuse Treatment Agencies (SATA), School Nurses (SCH\_RN) and Veterinarians (VET). \*Includes data from NorDx Laboratories

**Table 88. Written Plans and Procedures to Respond to Deaths, Maine, 2004**

Does your agency have officially adopted, written plans and procedures so it can respond to deaths involving...(Please check all that apply)

Written Plans and Procedures to Respond to Deaths	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>21</b>	<b>5</b>	<b>12</b>	<b>4</b>
Biological/infectious disease outbreak	6	2	4	0
Natural disasters	5	0	5	0
Chemical agents	3	1	2	0
Radiological agents	2	0	2	0
Nuclear agents	2	0	2	0
Explosives	2	0	2	0

Question L103.10

Total of 21 agency surveys asked of Morticians only

**Table 89. Defined Roles Sorted by Region, Maine, 2004**

Does your agency's emergency plan clearly define the role of, authority of and collaboration with each of the following entities within your community?

Defined Roles	Total	Central Region	Eastern Region	Southern Region*
<b>Total Agency Surveys Received</b>	<b>270</b>	<b>70</b>	<b>111</b>	<b>89</b>
NA, don't have emergency plan	59	11	26	22
Hospitals	94	27	43	24
EMS	87	22	37	28
Law enforcement	83	21	34	28
Bureau of Health	63	15	27	21
Municipal EMA	61	16	24	21
County EMA	52	11	26	15
State EMA	44	12	19	13
Schools	38	11	21	6
Volunteers	38	6	17	15
Regional Epi & Regional PH Medical Officers	33	7	15	11
Pharmacists	31	7	15	9
Mental health provider	29	7	14	8
Public transportation	21	5	9	7
Community health center	21	4	12	5
Funeral homes	18	5	9	4
Aging & senior citizens	7	1	3	3
Animal control	3	0	1	2
Local veterinarians	1	0	1	0

Question L104.A0

Total of 270 agency surveys (excluding EMS, Morticians and Veterinarians). \*Includes data from NorDx Laboratories.

**Table 89A. Defined Roles Sorted by Respondent Category, Maine, 2004**

Does your agency's emergency plan clearly define the role of, authority of, and collaboration with each of the following entities within your community? (Please check all that apply) **Sorted by Respondent Category**

Defined Roles	Total	AC	ASC	COL	CMHA	FQHC	HHA	HOS*	LTC	PH	RP	SATA	SCH RN
Total Agency Surveys Recd	270	81	6	5	24	11	12	37	53	3	8	11	19
Not applicable, don't have emergency plan	59	41	3	0	4	2	0	1	1	0	3	3	1
Hospitals	94	17	1	0	7	3	4	26	27	3	1	3	2
EMS	87	10	0	2	5	3	4	26	25	2	1	5	4
Law enforcement	83	12	0	1	8	0	3	24	20	2	2	7	4
Bur of Health	63	8	0	1	5	1	3	25	13	1	0	3	3
Municipal EMA	61	6	1	1	8	1	3	20	14	1	0	3	3
County EMA	52	6	0	0	2	0	4	28	8	2	0	2	0
State EMA	44	5	0	0	4	1	3	18	8	2	0	3	0
Schools	38	4	0	0	2	1	0	8	17	0	0	1	5
Volunteers	38	6	0	0	2	0	3	17	5	2	0	1	2
Regional Epi &RPHMO	33	6	0	0	1	0	1	16	7	0	0	1	1
Pharmacists	31	4	0	0	2	2	0	7	12	1	2	1	0
Mental health provider	29	4	0	0	3	1	2	6	4	2	0	4	3
Public transportation	21	3	0	0	0	0	0	4	10	1	1	1	1
Community health Ctr	21	3	0	0	1	1	2	6	4	0	0	2	2
Funeral homes	18	2	0	0	0	0	0	7	7	1	0	1	0
Aging/senior citizens	7	3	0	0	0	0	0	3	1	0	0	0	0
Animal control	3	1	0	0	0	0	0	1	0	0	0	0	1
Local veterinarians	1	0	0	0	0	0	0	1	0	0	0	0	0

Question L104.A0

Total of 270 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH), Retail Pharmacies (RP), Substance Abuse Treatment Agencies (SATA), and School Nurses (SCH\_RN). \*Includes data from NorDx Laboratories

**Table 90. Frequency of Exercises and Drills Sorted by Region, Maine, 2004**

How often does your agency conduct exercises (e.g., tabletops, drills) testing your emergency plan?

Frequency of Exercises and Drills	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	335	89	142	104
At least once a month	25	7	11	7
At least once a quarter	34	12	13	9
Semi-annually	41	8	17	16
At least once a year	55	20	23	12
Less than once a year	57	15	24	18
Don't know/Not sure	38	10	18	10

**Table 90A. Frequency of Exercises and Drills Sorted by Respondent Categories, Maine, 2004**

Frequency of Exercises and Drills	Total	AC	ASC	COL	CMHA	EMS	FQHC	HHA	HOS*	LTC	PH	SATA	SCH RN
Total Agency Surveys Recd	335	81	6	5	24	73	11	12	37	53	3	11	19
At least once a month	25	1	0	0	3	4	0	0	0	15	0	2	0
At least once a quarter	34	8	4	0	4	1	2	0	1	10	0	4	0
Semi-annually	41	7	0	0	1	3	0	1	23	3	2	0	1
At least once a year	55	3	1	1	3	29	0	3	6	5	1	1	2
Less than once a year	57	10	0	0	5	23	3	2	4	8	0	1	1
Don't know/Not sure	39	19	0	1	6	5	2	1	0	1	0	1	3

Question L105.00

Total of 335 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), EMS, Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH), Substance Abuse Treatment Agencies (SATA), School Nurses (SCH\_RN). \*Includes data from NorDx Laboratories

**Table 91. Contact Information Sorted by Region, Maine, 2004**

For which of the following organizations does your emergency plan include contact information?

Contact Information	Total	Central Region	Eastern Region	Southern Region*
Total Agency Surveys Received	335	89	142	104
Hospitals	133	39	56	38
Bureau of Health	69	18	30	21
County/Town Emergency Mgmt Committee	66	19	29	18
State EMA	55	15	26	14
Nursing care facilities	51	14	25	12
Long term care	41	15	14	12
Community health centers	37	10	16	11
Inpatient substance abuse programs	28	7	10	11
Day care centers	10	1	7	2
None of the above	67	20	27	20

**Table 91A. Contact Information Sorted by Respondent Categories, Maine, 2004**

Contact Information	Total	AC	ASC	COL	CMHA	FQHC	HHA	HOS*	LTC	MOR	PH	SATA	SCH_RN	VET
Total Agency Surveys Recd	335	81	6	5	24	73	11	12	37	53	3	11	19	
Hospitals	133	29	3	0	7	3	3	32	28	4	3	7	4	10
Bureau of Health	69	10	0	0	4	3	2	27	14	0	1	2	1	5
County/Town Emergency Management Committee	66	5	1	1	2	4	2	27	17	1	0	3	2	1
State EMA	55	3	0	0	4	2	4	26	10	0	0	2	1	3
Nursing care facilities	51	9	0	0	1	2	2	15	19	2	0	0	0	1
Long term care	41	5	0	0	2	1	3	9	19	2	0	0	0	0
Community health Ctr	37	5	0	0	4	3	1	9	5	1	0	3	3	3
Inpatient substance abuse programs	28	2	0	0	5	1	0	10	0	1	1	5	2	1
Day care centers	10	1	0	0	0	1	1	3	1	2	0	0	1	0
None of the above	67	24	2	0	7	3	0	0	2	12	0	2	3	12

Question L107

Total of 335 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Morticians (MOR), Psychiatric Hospitals (PH), Substance Abuse Treatment Agencies (SATA), School Nurses (SCH\_RN), Veterinarians (VET).

\*Includes data from NorDx Laboratories

**Table 92. Written Agreement to Participate in Regional Disaster Plan Sorted by Region, Maine, 2004**

Does your agency have a formal, written agreement indicating it is a participant in the Regional Disaster Plan?

Written Agreement to Participate in Regional Disaster Plan	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>261</b>	<b>69</b>	<b>110</b>	<b>82</b>
<b>Yes</b>	<b>25</b>	<b>5</b>	<b>12</b>	<b>8</b>
<b>No</b>	<b>179</b>	<b>51</b>	<b>72</b>	<b>56</b>

**Table 92A. Written Agreement to Participate in Regional Disaster Plan Sorted by Respondent Category, Maine, 2004**

Written Agreement to Participate in Regional Disaster Plan	Total	AC	ASC	COL	CMHA	FQHC	HHA	HOS	LTC	PH	SATA	SCH RN
<b>Total Agency Surveys Received</b>	<b>261</b>	<b>81</b>	<b>6</b>	<b>5</b>	<b>24</b>	<b>11</b>	<b>12</b>	<b>36</b>	<b>53</b>	<b>3</b>	<b>11</b>	<b>19</b>
<b>Yes</b>	<b>25</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>12</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>0</b>
<b>No</b>	<b>179</b>	<b>63</b>	<b>5</b>	<b>2</b>	<b>19</b>	<b>8</b>	<b>4</b>	<b>21</b>	<b>40</b>	<b>1</b>	<b>9</b>	<b>7</b>

Question L319

Total of 261 agency surveys asked of Ambulatory Care/Rural Health (AC) Centers, Ambulatory Surgical Centers (ASC), College Health Centers (COL), Community Mental Health Agencies (CMHA), Federally Qualified Health Centers (FQHC), Home Health Agencies (HHA), Hospitals (HOS), Long Term Care Centers (LTC), Psychiatric Hospitals (PH), Substance Abuse Treatment Agencies (SATA), School Nurses (SCH\_RN).

**Table 93. Mortician Mutual Aid Agreements, Maine, 2004**

Does your agency have mutual aid agreements in place with other morticians to provide services if you need to respond to a surge in demand for service?

Mortician Mutual Aid Agreement	Total	Central Region	Eastern Region	Southern Region
<b>Total Agency Surveys Received</b>	<b>21</b>	<b>5</b>	<b>12</b>	<b>4</b>
<b>Yes, written agreements</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Yes, but only informal verbal agreements</b>	<b>15</b>	<b>5</b>	<b>7</b>	<b>3</b>
<b>No</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>1</b>

Question L108.01

Total of 21 surveys surveys asked of Morticians only.

~~End Plan Components~~

## Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004

The Office of Public Health Emergency Preparedness, Bureau of Health, Maine Department of Health and Human Services gratefully acknowledges the following 398 agencies that participated in the **Survey for Regional Health System Emergency Response Planning** over the summer of 2004. Without their dedication, this report would not have been possible.

Participating Agencies	Town
<b>Central Region</b>	
<b>Ambulatory Center</b>	
Bridgton Health & Residential Care Center	Bridgton
Capital Family Practice PA	Augusta
China Health Center	South China
CMMC-FPR	Lewiston
Dale D. Bardo, M.D.	Wilton
Fairfield Family Practice	Fairfield
Fryeburg Health Care Center	Fryeburg
Gardiner Health Care	Gardiner
Hallowell Family Practice	Hallowell
Kennebec Medical Associates	Waterville
Kurt M. Oswald, MD	Auburn
Lakeside Family Practice	Bridgton
Linda Kenistron-Dubocq, MD	Waterville
Maine Migrant Health Program	Augusta
Margaret Mathews, MD	Auburn
Mary Nash MD	Fryeburg
Oxford Hills Family Practice	Oxford Hills
Paul Wooden MD	Farmington
Silvermount Womens Healthcare	Waterville
Three Rivers Family Practice	Waterville
<b>Ambulatory Surgical Centers</b>	
Wolf Eye Associates, P.A. (ASC)	Lewiston
<b>College Health Centers</b>	
Bates College - Health Center	Lewiston
<b>Community Mental Health Agencies</b>	
Common Ground Counseling, LLC	Norway
Community Correctional Alternatives	Farmington
Crisis & Counseling Center	Augusta
Good Will – Hinckley	Hinckley
National Alliance for the Mentally Ill of Maine	Augusta
Rumford Group Homes	Rumford
Tri-county Mental Health Services	Lewiston
Victorian Villa	Canton

Cont on next page



## Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)

EMS	
Auburn Fire Department	Auburn
Augusta Fire Dept.	Augusta
Bethel Ambulance and Rescue Service	Bethel
Buckfield Rescue Inc.	Buckfield
Chesterville Fire & EMS	Chesterville
Clinton Fire Dept.	Clinton
Delta Ambulance	Waterville
Farmington EMS	Farmington
Gardiner Fire & Rescue	Gardiner
Greene Rescue	Greene
Jefferson Fire & Rescue	Jefferson
New Sharon Fire and Rescue	New Sharon
Northern Oxford Regional Ambulance Service	Mexico
Rumford Fire Department	Rumford
Sidney Rescue	Sidney
Stoneham Rescue Service	Stoneham
Town of Dresden EMA	Dresden
United Ambulance Service	Lewiston
Wilsons Mills First Responders	Wilsons Mills
Winthrop Ambulance	Winthrop
Federally Qualified Health Centers	
DFD Russell Medical Center	Leeds
HealthReach Community Health Centers	Waterville
HealthReach HomeCare and Hospice	Waterville
Home Health Agencies	
Androscoggin Home Care and Hospice	Lewiston
Gentiva Health Services	Farmington
Hospitals	
Bridgton Hospital	Bridgton
Central Maine Medical Center	Lewiston
Franklin Memorial Hospital	Farmington
Inland Hospital	Waterville
MaineGeneral Medical Center	Augusta
Rumford Hospital	Rumford
St. Marys Regional Medical Center	Lewiston
Stephens Memorial Hospital	Norway
Long Term Care Centers	
Country Manor Nursing Home	Coopers Mills
Edgewood Rehab & Living Center	Farmington
Maine Veterans Home - Augusta	Augusta
Maine Veterans Home - South Paris	South Paris
Market Square Health Care Center	South Paris
Marshwood Center for Healthcare & Rehabilitation	Lewiston
Montello Manor	Lewiston
Mount St. Joseph	Waterville
Oak Grove Rehab. & Living Center	Waterville
Orchard Park Rehab & Living Center	Farmington
Robinsons Health Care	Gardiner
Rumford Community Home	Rumford
Russell Park Rehabilitation & Living Center	Lewiston
Sandy River Nursing Care	Farmington
St. Marquerite dYouville Pavilion	Lewiston
Victorian Villa Rehab & Living Center	Canton

Cont on next page

**Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)**

<b>Morticians</b>	
Bragdon - Finley Funeral Home	Monmouth
Finley Funeral Home	Livermore Falls
Gallant Funeral Home	Waterville
Staples Funeral Service	Gardiner
Wheeler Funeral Home	Oakland
<b>Psychiatric Hospitals</b>	
Riverview Psychiatric Hospital (formerly Augusta Mental Health Institute)	Augusta
Wheeler Funeral Home	Oakland
<b>Retail Pharmacies</b>	
Elm City Pharmacy	Waterville
<b>School Nurses</b>	
Auburn School Department	Auburn
Durham Elementary	Durham
Erskine Academy- Private	South China
MSAD #11	Gardiner
Oak Hill High School	Wales
Sad#58	Kingfield
<b>Substance Abuse Treatment Agencies</b>	
Catholic Charities Maine St. Francis House	Auburn
Facing Change PA	Lewiston
Your Choice, Inc.	Hallowell
<b>Veterinarians</b>	
Animal Hospital of Waterville	Waterville
Auburn Animal Hospital	Auburn
Bethel Animal Hospital	Bethel
Cat Hospital	Manchester
Lewiston Veterinary Hospital, Inc	Lewiston
Lisbon Rd. Animal Hospital	Lewiston
Mechanic Falls Veterinary Hospital	Mechanic Falls
Norway Veterinary Hospital	Norway
Winthrop Veterinary Hospital	Winthrop

Cont on next page

**Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)**

<b>Eastern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
Acadia Family Health Center	Madawaska
Alison E Faulkingham MD	Rockport
Belfast Pediatrics	Belfast
Belfast Public Health	Belfast
Beth Koester MD Family Medicine	Camden
Boreas Family Medicine	Lincoln
Carl F. Alessi, MD Family Practice	Lincoln
Coastal Kids Pediatrics	Belfast
Dana Goldsmith, MD	Rockport
David L Hall MD	Rockport
East Bank Health Care	Brewer
Eric Nicholas, MD	Mars Hill
Faith Family Health Care	Baileyville
Independent Medical Associates	Bangor
Jackman Region Health Center	Jackman
John F Gaddis, DO	East Machias
Lincolntown Reg. Health Center	Lincolntown
Milliken Medical Center	Island Falls
Mount Desert Island Hospital/MDI Health Centers	Bar Harbor
Nobel Clinic	Lincoln
Northern Maine Primary Care	East Millinocket
Northwoods General Practice	Island Falls
Norumbega – Bangor	Bangor
Norumbega – Brewer	Brewer
Pen Bay Pediatrics	Rockport
Penobscot Community Health Center	Bangor
Penobscot Pediatrics, PA	Bangor
Pines Health Center	Caribou
Seaport Family Practice	Searsport
Skowhegan Family Medicine	Skowhegan
Susan McKinley, MD	Rockport
Union River Medicine	Ellsworth
White Birch Medical Center	Millinocket
William Chan, MD	Van Buren
<b>Community Mental Health Agencies</b>	
Alternate Choices Counseling Services, Inc.	Rockland
Mid-Coast Mental Health Center	Rockland
Northeast Occupational Exchange	Bangor
OHI	Hermon
Project Atrium, Inc.	Bangor
Protea Behavioral Health Services	Bangor
Sunrise Opportunities	Machias
Youth & Family Services	Skowhegan

Cont on next page

## Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)

EMS	
Aroostook Region EMS Council Inc.	Caribou
Ashland Ambulance Service	Ashland
Baileyville Ambulance Corp.	Baileyville
Bangor Fire Department	Bangor
Canaan Municipal Fire & Rescue Dept.	Canaan
Caribou Fire and Ambulance	Caribou
Charlotte Volunteer Fire Department	Charlotte
Cherryfield Ambulance Service	Cherryfield
Crown Ambulance	Presque Isle
Cushing Rescue Squad	Cushing
Downeast EMS	Calais
Eddington Fire Dept.	Eddington
Harmony Regional Ambulance Service	Harmony
Holden Department of Public Safety	Holden
Isleboro EMS	Islesboro
Madasaska EMA	Madawaska
Memorial Ambulance Corps	Deer Isle
Mid-Cosat EMS Council, Inc.	Union
Milford Fire/Rescue Dept.	Milford
Moosabec Ambulance Service	Jonesport
North Haven EMS	North Haven
Northeast Harbor Ambulance Service, Inc.	Northeast Harbor
Patten Ambulance Services	Patten
Petit Manan Ambulance	Milbridge
Rockwood Fire & Rescue	Rockwood
Sipayik Ambulance Service	Perry
Stockton Springs Ambulance Service	Stockton Springs
Union Ambulance Service	Union
University of Maine / Cutler Health Center	Orono
Upper Kennebec Ambulance Service	Bingham
Veazie Fire Dept.	Veazie
Waldoboro EMS	Waldoboro
Federally Qualified Health Agencies	
Bucksport Region Health Center	Bucksport
Fish River Rural Health	Eagle Lake
Islands Community Medical Services, Inc.	Vinalhaven
Katahdin Valley Health Center	Patten
Sebasticook Family Doctors	Detroit
St. Croix Regional Family Health Center	Princeton
The Regional Medical Center at Lubec	Lubec
Home Health Agencies	
Calais Regional Hospital Home Health	Calais
Community Health and Counseling Services	Bangor
Gentiva Health Services	Bangor
Kno-Wal-Lin Home Care & Hospice	Rockland
Northeast Health/Penobscot Bay Medical Center	Rockport
Professional Home Nursing, Inc.	Caribou

Cont on next page

**Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)**

<b>Hospitals</b>	
Blue Hill Memorial Hospital	Blue Hill
Calais Hospital	Calais
Cary Medical Center	Caribou
Charles A. Dean Memorial Hospital	Greenville
Down East Community Hospital	Machias
Eastern Maine Medical Center	Bangor
Houlton Regional Hospital	Houlton
Maine Coast Memorial Hospital	Ellsworth
Mayo Regional Hospital	Dover-Foxcroft
Millinocket Regional Hospital	Millinocket
Mount Desert Island Hospital	Bar Harbor
Northern Maine Medical Center	Fort Kent
Penobscot Bay Medical Center	Rockport
Penobscot Valley Hospital	Lincoln
Redington-Fairview General Hospital	Skowhegan
Sebasticook Valley Hospital	Pittsfield
St. Joseph Healthcare	Bangor
The Aroostook Medical Center	Presque Isle
Waldo County General Hospital	Belfast
<b>Long Term Care Centers</b>	
Atlantic Rehabilitation & Nursing Center	Calais
Caribou Nursing Home	Caribou
Cedar Ridge Ctr for Health Care & Rehabilitation	Skowhegan
Courtland Rehab. & Living Ctr.	Ellsworth
Cummings Health Care Facility, Inc.	Howland
Hibbard Nursing Home, Inc.	Dover-Foxcroft
High View Manor	Madawaska
Knox Center for Long Term Care	Rockland
Maine Veterans Home - Bangor	Bangor
Maine Veterans Home - Caribou	Caribou
Marshall Healthcare & Rehab Ctr.	Machias
Mercy Home	Eagle Lake
Mountain Heights ACF	Patten
Narraguagus Bay Health Care Facility	Milbridge
Oceanview Nursing and Residential Care	Lubec
Orono Commons	Orono
Presque Isle Nursing Home	Presque Isle
Sanfield, Rehabilitation and Living Center	Hartland
Sonogee Rehabilitation & Living Ctr	Bar Harbor
St. Joseph Nursing Home	Frenchville
Sunrise Care Facility	Jonesport
Windward Gardens	Camden
Woodlawn Rehab	Skowhegan

Cont on next page

## Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)

Morticians	
Bowers Funeral Home	Houlton
Brookings-Smith Funeral Home	Bangor
Burpee, Carpenter, Hutchins Funeral Home, Inc.	Rockland
Clay Funeral Home	Lincoln
Crabiel-Riposta Funeral Home	Belfast
Duncan-Graves Funeral Homes	Presque Isle
Foley Funeral Service	Bangor
Hampden-Gilpatrick Funeral Home	Hampden
Kiley Funeral Home, Inc.	Brewer
McClure Family Funeral Services	Lubec
Mockler Funeral Home Inc	Caribou
R.L. Bouchard Funeral Home	Millinocket
Psychiatric Hospitals	
Bangor Mental Health Institute	Bangor
Retail Pharmacies	
Community Pharmacy	Dexter
School Nurses	
Caribou School Department	Caribou
Central Aroostook Jr. - Sr. High	Mars Hill
Glenburn School	Glenburn
Maine School of Science and Mathematics	Limestone
Mount Desert Island High School, Mt. Desert Elem	Mount Desert
MSAD #25	Stacyville
MSAD #56	Searsport
UMM Health Center	Machias
Substance Abuse Treatment Agencies	
Free To Be Me Counseling Services, P.A.	Rockland
Mayo Regional Hospital Counseling Program	Dover-Foxcroft
Pleasant Point Health Center	Perry
Searsport Counseling Assoc.	Belfast
Veterinarians	
Acadia Veterinary Hospital	Bar Harbor
Belfast Veterinary Hospital	Belfast
Brewer Veterinary Clinic	Brewer
Dexter Veterinary Clinic	Dexter
Lakeview Veterinary Hospital	Rockland
Maine Coast Veterinary Hospital	Blue Hill
Medomak Veterinary Services	Waldoboro
North Country Animal Hospital	Caribou
Ridge Runner Veterianary Services	Winterport
Veazie Veterinary Clinic	Veazie

Cont on next page

## Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)

<b>Southern Region</b>	
<b>Ambulatory Care/Rural Health Centers</b>	
Adele L. Carroll, D.O.	Limerick
Andrew J Candelore DO	Scarborough
Bath Iron Works - Health Center	Bath
Biddeford Free Clinic	Biddeford
Bowdoin Medical Group	Biddeford
Carl J. Schuler, DO	Windham
David M. Johnson D.O.	Yarmouth
Family Practice Center	Falmouth
Goodall Health Partners	Waterboro
Greater Portland Pediatrics Assoc./Practice Par	South Portland
Harbourside Family Practice	Yarmouth
Heidi M Larson MD Family Practice	Portland
Intermed - Stroudwater	Portland
Jeffrey E. Martin, M.D.	Windham
Kittery Family Practice	Kittery
Martins Point Healthcare - Windham	Windham
Martins Point Healthcare-Portland	Portland
Massabesic Regional Medical Center	Waterboro
Mercy Primary Care Center	Portland
Mid-Coast Pediatrics	Brunswick
Miles Health Care	Damariscotta
Nancy J Oliphant, MD	Boothbay Harbor
Newton Center	Sanford
Portland West Family Practice	Westbrook
St. Andrews Hospital and Healthcare Center	Boothbay Harbor
Wells Family Practice	Wells
Wiscasset Family Medicine	Wiscasset
<b>Ambulatory Surgical Centers</b>	
Casco Bay Gastro Enterology & Endoscopy Center	South Portland
Eyecare Medical Group	Portland
Maine Cataract & Refractive Surgery Ctr.	Westbrook
Maine Eye Center	Portland
Plastic and Hand Surgical Association	South Portland
<b>College Health Centers</b>	
Bowdoin College Health Center	Brunswick
Southern Maine Community College	South Portland
St. Joseph College of Maine	Standish
USM - University Health Services	Portland
<b>Community Mental Health Agencies</b>	
Catholic Charities of Maine	Portland
Ingraham	Portland
Maine Center for Deafness	Portland
Mercy Recovery Center	Westbrook
Shalom House, Inc.	Portland
Sweetser	Saco
Volunteers of America, Northern New England	Brunswick
Woodsford Family Services	Portland

Cont on next page

**Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)**

<b>EMS</b>	
Alfred Rescue	Alfred
Alna First Responder	Alna
Arundel Fire Rescue	Arundel
Biddeford Fire Department	Biddeford
Bristol Fire & Rescue	Bristol
Central Lincoln County Amb. Serv. Dept.	Damariscotta
Cundys Harbor Fire Dept.	Harpswell
Gorham Fire Dept.	Gorham
Harpsell Neck Fire/Rescue	Harpswell
Limerick Fire/EMS Dept.	Limerick
Long Island Fire & Rescue	Long Island
Newfield Rescue Squad	Newfield
Saco Fire Department	Saco
Scarborough Downs Race Track	Scarborough
Scarborough Fire Department	Scarborough
South Portland Fire Department	South Portland
Southern Maine Community College	South Portland
Waterboro Fire Dept.	Waterboro
Westbrook Fire & Rescue Department	Westbrook
Windham Fire-Rescue	Windham
York Beach Fire Department	York
<b>Federally Qualified Health Centers</b>	
Portland Public Health	Portland
<b>Home Health Agencies</b>	
Atlantic Home Health	Brunswick
HomeHealth Visiting Nurses of Southern Maine	Portland
Miles Home Health & Hospice	Damariscotta
VNA Home Health Care	South Portland
<b>Hospitals (Including NorDx Laboratories)</b>	
H.D. Goodall Hospital	Sanford
Maine Medical Center	Portland
Mercy Hospital	Portland
Mid Coast Hospital	Brunswick
Miles Memorial Hospital	Damariscotta
NorDx Laboratories	Scarborough
Parkview Adventist Medical Center	Brunswick
Southern Maine Medical Center	Biddeford
St. Andrews Hospital	Boothbay Harbor
York Hospital	York

Cont on next page



## Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)

Long Term Care Centers	
Amenity Manor/Rousseau Enterprises, Inc.	Topsham
Barron Center, Health and Human Services Dept	Portland
Coastal Manor	Yarmouth
Evergreen Manor	Saco
Harbor Home	York
Haven Health Center of Cape Elizabeth	Cape Elizabeth
Hawthorne House	Freeport
Ledgewood Manor	Windham
Maine Veterans Home - Scarborough	Scarborough
Pine Point Health Care & Rehabilitation	Scarborough
Seaside Rehabilitation & Health Care Center	Portland
Sedgewood Commons	Falmouth
South Portland Nursing Home	South Portland
Varney Crossing Nursing Care Center	North Berwick
Morticians	
David E. Desmond Funeral Service	Bath
Hobbs Funeral Home	South Portland
McIntire-McCooey Funeral Home	South Berwick
Old Orchard Beach Funeral Home Inc	Old Orchard Beach
Psychiatric Hospitals	
Spring Harbor Hospital	Westbrook
Retail Pharmacies	
Brooks Pharmacy #480	Kittery
Eliot Drug Company	Eliot
Hannaford Bros. Co. - Pharmacy	Scarborough
Kindred Pharmacy Services	Portland
South Berwick Pharmacy	South Berwick
Wal-Mart Pharmacy	Brunswick
School Nurses	
Coastal Ridge Elementary	York
Governor Baxter School for the Deaf	Falmouth
Ossipee Valley Christian School	Cornish
University of New England Clinic	Portland
Wells High School	Wells
Substance Abuse Treatment Agencies	
Correctional Recovery Academy	Windham
Crossroads For Women, Inc.	Portland
Food Addiction/Chemical Dependency Cons. LLC	South Portland
Milestone Foundation	Old Orchard Beach

Cont on next page

**Appendix A. List of Participating Agencies, by Region, by Group, Maine, 2004 (Cont)**

<b>Veterinarians</b>	
Animal Medical Assoc.	Saco
Cape Veterinary Clinic	South Portland
Cumberland Animal Clinic	Cumberland
Damariscotta Veterinary Clinic	Damariscotta
Downeast Vet Emergency Services	Portland
Edgewood Animal Hospital	Gorham
Falmouth Vet Hospital, LLC.	Falmouth
Forest Ave. Vet Hospital	Portland
Gray New Gloucester Animal Hospital	Gray
Jordan Bay Animal Hospital	Raymond
Limerick Mills Animal Hospital	Limerick
Sacopee Veterinary Clinic	Cornish
Scarborough Animal Hospital	Scarborough
Stoneledge Animal Hospital	Westbrook
Veterinary Clinic	Brunswick
Wells Veterinary Hospital, PA	Wells